# BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Application of Southern California Edison	
Company (U 338-E) for Approval of its Energy	
Savings Assistance and California Alternate	
Rates for Energy Programs and Budgets for	
Program Years 2015-2017.	

Application 14-11-007

And Related Matters

A.14-11-009 A.14-11-010 A.14-11-011

## MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E) ON LOW INCOME ASSISTANCE PROGRAMS FOR FEBRUARY 2019

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**Dated: March 21, 2019** 

# BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Application of Southern California Edison Company (U 338-E) for Approval of its Energy Savings Assistance and California Alternate Rates for Energy Programs and Budgets for Program Years 2015-2017.	Application 14-11-007
And Related Matters	A.14-11-009 A.14-11-010 A.14-11-011

## MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E) ON LOW INCOME ASSISTANCE PROGRAMS FOR FEBRUARY 2019

In accordance with low income reporting requirements established in Decision (D.) 16-11-022 as modified by D.17-12-009, Southern California Edison Company (SCE) hereby submits the attached monthly status report on its Energy Savings Assistance (ESA) and California Alternate Rate for Energy (CARE) program efforts. This report represents year-to-date ESA and CARE program results and expenditures through February, 2019, and includes SCE's report on intensified ESA activity in the Aliso Canyon impacted area pursuant to D.16-04-040.

### Respectfully submitted,

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Dated: March 21, 2019



Southern California Edison Company's (SCE)

Energy Savings Assistance (ESA) Program

and

California Alternate Rate for Energy (CARE)

Program Monthly Report
February 2019

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#### LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

- 1. Energy Savings Assistance Program Executive Summary
  - 1.1. Energy Savings Assistance (formerly referred to as Low Income Energy Efficiency or LIEE) Program Overview
    - 1.1.1. Provide a summary of the Energy Savings
      Assistance Program elements as approved in
      Decision (D.) 16-11-022 and as modified by D.1712-009:

Program Summary for Month											
	Authorized /										
	Planning										
2019	Assumptions <sup>1</sup>	Year-to-Date Actual	%								
Budget	\$63,616,662	\$10,973,455	17%								
Homes Treated	95,168	10,839	11%								
kWh Saved	32,300,000	7,504,185	23%								
kW Demand Reduced	N/A	6,391	N/A								
Therms Saved	N/A	N/A	N/A								

<sup>[1]</sup> Reflects the authorized 2019 budget in D.16-11-022 and updated via Resolution E-4885 addressing conforming AL 3585-E and supplemental AL 3585-E-A. Total authorized budget in 2019 is \$81,481,677; the total amount of \$63,616,662 excludes the total authorized unspent funds of \$17,865,015 captured in ESA Table 1A. The recently authorized budget approved in SCE's Mid-Cycle Update AL 3824-E on January 4, 2019 has not been incorporated into the February Monthly report.

### 1.2. Whole Neighborhood Approach Evaluation

1.2.1. Provide a summary of the geographic and customer segmentation strategy employed (i.e., tools and analysis used to segment "neighborhoods," how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

During the month of February, SCE continued to increase its efforts to contact customers to enroll them in the ESA program. SCE contacts customers receiving the CARE rate discount to enroll them in the ESA program. Each letter provides customers with the name and contact phone number for their local SCE ESA program contractor, allowing contractors to directly receive information for interested customers. This streamlined process creates efficiencies for both customer and contractor. In February SCE mailed more than 56,000 letters to CARE customers who have not yet participated in the ESA program.

- 1.3. Energy Savings Assistance Program Customer Outreach and Enrollment Update
  - 1.3.1. Provide a summary of the Energy Savings Assistance program outreach and enrollment strategies deployed this month.

SCE's ESA contractors continue to enroll customers through tablet PCs (aka paperless enrollment) during the assessment process resulting in streamlined and expedited enrollments. The tablet PC eliminates the need for paper copies ensuring protection of customer data and helping protect the environment. In February, there were 263 assessors, representing 22 contractors utilizing the paperless enrollment process, enrolling 7,509 households.

ESA Multifamily Common Area Measures (CAM) Initiative will utilize new efforts targeting properties with potentially higher concentration of low income customers. SCE is continuing to test the program database enhancements to ensure there is a method to track and report multifamily projects. SCE continued to communicate and provide training for ESA contractors who would provide multifamily common area measures. Beginning in Q1-2019, SCE will work to send direct mail letters to property owners/managers who have expressed interest in the program.

#### 1.4. Leveraging Success Evaluation, Including CSD

1.4.1. Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

For several years, SCE has provided refrigerators to contractors for installation through the Low Income Home Energy Assistance Program (LIHEAP) at no cost. SCE believes this approach enables contractors to utilize measures and services from both LIHEAP and the ESA Program to better serve SCE's customers.

SCE continues to work with the California Department of Community Services and Development (CSD) to complete contract and agreement terms necessary to leverage the ESA program funds with the Multifamily Low-Income Weatherization Program (MF LIWP).

### 1.5. Workforce Education & Training

1.5.1. Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire and train low

### income workers and how such efforts differ from prior program years.

In February, SCE's contractors continued to conduct self-guided training to new staff on the policies and procedures associated with ESA home assessment. The training provides participants with comprehensive instruction on income documentation, customer and measure eligibility, and hands-on exercises, plus an extensive discussion of energy education-related topics and demonstrations used to gauge the participants' understanding of the material. SCE conducts bi-weekly testing for prospective program representatives which they must pass prior to being authorized to conduct a home assessment. This month SCE tested 19 prospective representatives.

SCE contracts with a mixture of local private contractors (LPCs), community-based organizations (CBOs) and faith-based organizations (FBOs) to provide ESA program services. The organizations, many of which are in low-income and disadvantaged communities, have provided 762 jobs that support SCE's ESA Program, including executive, clerical and other ancillary positions. In February, two (2) new jobs were added.

### 2. California Alternate Rates for Energy (CARE) Executive Summary

#### 2.1. CARE Program Summary

### 2.1.1. Please provide CARE program summary costs

CARE Budget Categories	Authorized Budget	Expenses Year-to-Date	% of 2018 Budget Spent
Outreach	\$2,684,843	\$182,108	7%
Processing / Certification Re-certification <sup>1</sup>	\$800,000	\$90,661	11%
Post Enrollment Verification (PEV) <sup>1</sup>	\$600,000	\$78,780	13%
IT Programming	\$1,500,000	\$7,382	0%
Cooling Centers	\$44,562	\$17	0%
Pilot (CHANGES)	\$525,000	\$0	0%
Studies	\$150,000	\$0	0%
Regulatory Compliance	\$1,000,000	\$59,013	6%
General Administration	\$704,529	\$81,436	12%
CPUC Energy Division Staff	\$140,000	\$0	0%
Total Expenses	\$8,148,934	\$499,397	6%
Subsidies and Benefits	\$487,221,423	\$56,375,457	12%
Total Program Costs & Discounts	\$495,370,357	\$56,874,854	11%

### 2.1.2. Please provide the CARE program penetration rate to date

CARE Penetration										
Participants	Estimated Eligible Participants	Year-to-Date Penetration Rate								
1,205,310	1,422,225	85%								

#### 2.2. Outreach

### 2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

California Alternate Rates for Energy (CARE) and Family Electric Rate Assistance (FERA) outreach efforts and communications to SCE's in-language and underpenetrated areas continue to be a priority. SCE's CARE/FERA programs partner with internal departments such as Local Public Affairs (LPA), Consumer Affairs, Marketing, Corporate Communications, Strategic Engagement, Business Solutions, and the Mobile Energy Unit (MEU), and various chambers, foundations, faith-based and community-based organizations in outreach activities that target SCE's hard-to-reach customer base.

When appropriate, SCE's Customer Contact Center (CCC) continues to utilize the online enrollment application at sce.com to directly enroll customers in the CARE Program during incoming calls. If requested, the Customer Service Representative may alternately send a paper Rate Discount Application to the customer. During the month of February, SCE enrolled 5,200 eligible customers through CCC outreach efforts including web, phone, and mail-in enrollments.

The CARE/FERA Capitation Fee Program team is continuing its efforts to engage existing Capitation agencies while strategically registering additional contractors to overcome enrollment barriers, including language, culture, and special needs, to enroll the hardest-to-reach customers. Because of these efforts, the Capitation Fee Program continues to show enrollments from agencies previously inactive.

In February, capitation contractors and outbound calling efforts successfully enrolled 36 new customers in the CARE Program. Current and ongoing campaign strategies and efforts include:

- Leveraging events sponsored by communities and cultural celebrations to reach populations that may be eligible to enroll in the CARE Program.
- Partnering with SCE personnel to leverage existing SCE relationships with FBOs, CBOs, and local governments.

 Utilizing existing channels to develop creative approaches for agencies to conduct CARE/FERA outreach, including community-based outreach events and fairs.

Last month, SCE participated in two community/outreach events to celebrate Black History Month. One in San Bernardino and the other in Chino. SCE spoke with more than 230 residents who learned about our low income programs – such as CARE and ESA, and other energy efficiency programs available to them.

Event Date	Event Name	Location	Estimated Customer Interactions
2/10/2019	Black History Super Expo	San Bernardino	80
2/21/2019	SCE Black History Month Celebration	Chino	150

# 2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.

SCE enrolls new CARE customers through the Energy Assistance Fund (EAF), a program that provides utility payment assistance through voluntary customer, employee, and SCE shareholder donations.

SCE coordinates CARE enrollment with other income-qualified programs, such as ESA, LIHEAP, and other low income-qualified programs offered through SoCalGas and certain water utilities. ESA participants are automatically enrolled in CARE each month, and LIHEAP participants are automatically enrolled in CARE quarterly. In February SCE enrolled 4,349 eligible customers in CARE through data sharing with LIHEAP, ESA, SoCalGas, and water utilities. The CARE Program continuously integrates its efforts and messaging with the ESA Program at all outreach events, communications, and marketing campaigns.

#### 2.3. Recertification Complaints

In February SCE received four recertification complaints.

SCE worked with a customer who after failing to recertify their CARE eligibility, was removed from the rate. SCE looked into the matter and notified the customer the CARE discount would be retroactively rebilled. Customer was placed back on CARE rate and customer was satisfied with the outcome.

SCE worked with a customer who had called CPUC and voiced concerns that the recertification form was too long and complex to complete. SCE walked thru the process with the customer, and upon review notified the customer they properly completed the recertification form and provided customer with the effective date. The customer was satisfied.

Customer contacted SCE after being removed from CARE rate program. Record indicated that customer failed to respond to three renewal notices. Customer was notified that enrollment was also available thru the IVR. Customer' attempt to enroll was unsuccessful again. Per records Customer's CARE discount was nominal due to customers' bills being low. SCE assisted customer with CARE enrollment. The customer was provided EAF and HEAP information. The customer was satisfied with the outcome.

Customer was removed from CARE rate due to failure to recertify. Customer called SCE confirming submission of necessary documents. SCE is in process of reviewing customer's recertification documents. SCE will place customer back on CARE rate pending approval of customer recertification.

Appendix A: Energy Savings Assistance Program and CARE Tables

Program	Table	Title
Energy Savings Assistance Program – Intensified Efforts in Response to the Aliso Canyon Natural Gas Leak Emergency	Table 1	Intensified ESA Activity in the Impacted Area Pursuant to D.16-04-040
Energy Savings Assistance Program	Table 1	Energy Savings Assistance Program Expenses
Energy Savings Assistance Program	Table 1A	Expenses Funded From 2009- 2016 Unspent ESA Program Funds
Energy Savings Assistance Program	Table 2, 2A & 2B	Expenses and Energy Savings by Measures Installed
Energy Savings Assistance Program	Table 3	Average Bill Savings per Treated Home
Energy Savings Assistance Program	Table 4A	Homes Treated
Energy Savings Assistance Program	Table 4B	Homes Unwilling/Unable to Participate
Energy Savings Assistance Program	Table 5	Customer Summary
Energy Savings Assistance Program	Table 6	Expenditures for Pilots and Studies

Program	Table	Title				
Energy Savings Assistance Program	Table 7	Measures (Refrigerators and In Home Energy Education)				
CARE	Table 1	CARE Program Expenses				
CARE	Table 2	CARE Enrollment, Recertification, Attrition, and Penetration				
CARE	Table 3A&B	CARE Post-Enrollment Verification Results				
CARE	Table 4	CARE Self-Certification and Re-Certification Applications				
CARE	Table 5	Enrollment by County				
CARE	Table 6	Recertification Results				
CARE	Table 7	Capitation Contractors				
CARE	Table 8	Participants as of Month End				
CARE	Table 9	CHANGES Expenditures				
CARE	Table 10	CHANGES One-On-One Assistance Reporting Period February 2018				
CARE	Table 11	CHANGES Group Assistance Sessions November through January 2018				

Table 1: Intensified ESA Activity in the Impacted Area Pursuant to D.16-04-040

Reporting Month/Year – February 2019										
Total Homes Eligible	1,322,388									
<ol><li>Total Homes Visited</li></ol>	221,186									
2a. "Go-Back" Hom	144,673									
2b. First Touch Hor	nes:		76,513							
<ol><li>Percent of treated he</li></ol>	1.61%									
4. Percent of treated "N	Multi-Family" uni	ts prioritized:	33.09%							
<ol><li>Percent of homes jo</li></ol>	intly treated by S	SCE and SoCalGas:	46.33%							
6. Average Per Home	Savings for Hom	nes Treated as a result of	285 kWh /							
suspended program	rules:		0.038 kW							
<ol><li>Number of homes in</li></ol>	the pipeline:		1,448							
8. Installed Measures	by SoCalGas	9. Installed Measures b	y SCE							
HE Clothes Washers:	N/A	CFLs:	416,616							
Water Heater Blankets:	N/A	Fluorescent Torchiere Lamps:	10,334							
Low Flow Showerheads	N/A	LED A-Lamps:	79,113							
Water Heater Pipe Insulation:	N/A	LED Torchiere Lamps	28,833							
Faucet Aerator:	N/A	Smart Power Strips:	170,016							
Thermostatic Shower Valve:	N/A	Energy Education	172,343							
Air Sealing/Envelope:	N/A	Refrigerator Replacement:	21,817							
Attic Insulation:	N/A	Room A/C Replacement:	680							
Duct Testing & Sealing:	N/A	Evaporative Cooler Installation:	13,355							
Furnace Clean & Tune:	N/A	Pool Pump Replacement:	2,833							
		Central A/C & Heat Pump Replacement:	0							
Therms Saved:	N/A	kWh Saved:	62,930,350							
		kW Saved:	8,441							
Total Expenses:	N/A	Total Expenses:	\$250,861,027							

### 10. SCE and SoCalGas are to prioritize near-term electric and natural gas savings respectively.

a. Which measures have been identified as providing the highest near-term savings, and how are they being prioritized?

SCE has identified refrigerator replacements and pool pump replacements as "Go Back" targets due to their large near term, and enduring long term, energy savings. SCE analyzed data from assessed homes that did not previously qualify for replacement of these measures to identify homes most likely to qualify for replacement of these two high impact and cost-effective measures.

- 11. SCE and SoCalGas should target a minimum average energy savings increase of 10 percent in the affected region as compared to pre-emergency savings for the duration of the emergency time period.
  - a. Please provide your methodology for establishing pre-emergency baselines and comparing average energy savings achieved in the affected regions indicate and whether any automated measurement and verification tools are being utilized or considered.

A pre-emergency baseline was established from the 2015 program year. The 2015 total kWh and kW savings in the affected region was divided by 12 to obtain an average monthly savings number of 704,000 kWh and 97kW. From this baseline, the monthly savings goal in the Aliso Canyon area will be approximately 774,000 kWh and 107 kW. The estimated monthly targets are based on previous metered consumption analysis of an average treated home.

SCE may validate the achieved savings using a bill comparison methodology as is consistently used for the ESA program for all IOUs. The pre- and post-treatment comparison of AMI consumption data for treated homes is based on the standard metered data-based measurement and verification protocols for measuring savings for ESA treated homes. The validation of achieved savings may use a combination of automated metered consumption and/or planned impact evaluation depending on the timing of data needs. The needed lag in metered consumption data analysis necessitates use of existing estimates for the required monthly reporting of program accomplishments.

- b. Please also discuss your progress in achieving the 10 percent savings increase. Since April 28, 2016, 62,930,350 kWh and 8,441 kW have been saved in the Aliso Canyon area, for an average of 1,850,893 kWh and 248 kW per month, which continues to exceed the 10 percent savings.
- 12. SCE's and SoCalGas' suspension of the "3MM" and "Go-Back" rules should help capture significant savings of at least 4 and 3 percent respectively on average.
  - a. Please provide your methodology for calculating average kWh saved for homes made eligible through the aforementioned rule-suspensions and indicate whether any automated measurement and verification tools are being utilized or considered.

SCE has determined 501 kWh per month baseline kWh usage of homes in the impacted area by averaging a sample of homes on CARE in Los Angeles, Orange, Riverside, San Bernardino, and Ventura counties, an area which approximates the impacted area. SCE will strive to attain 4% savings over this baseline, while still providing *all* eligible and feasible measures to qualified homes in the identified impacted area.

See response to #11a above regarding automated measurement and verification tools.

- 13. SCE and SoCalGas should provide the treatment of the most energy-intensive singleand multi-family properties and target high energy using households first.
  - a. Please explain your strategy and progress identifying and targeting multi-family and high-usage homes.

SCE continues to leverage information determined via the CARE High Usage Verification process to identify and target energy intensive single-family, multi-family and mobile home households in the impacted area. Letters are sent to customers with the name and contact phone number for their local-area ESA program contractor, allowing interested customers to receive program information and a more direct ESA enrollment. Approximately 2% of the homes treated in Aliso Canyon area are CARE high usage customers.

- 14. SCE and SoCalGas are to leverage program offerings outside of the ESA Program portfolio that could also achieve energy savings (such as demand response or deployment of solar thermal water heaters).
  - a. Please discuss your strategy for encouraging customer participation in other demand response programs.

The CSI Thermal program had low participation rates and no longer has funding. SCE has ceased marketing the program.

In addition, SCE's contractor's Program Representatives continue to review the ESA Program Customer Energy Education and Resource Guide with each program enrollee at time of in-home enrollment. This Energy Education focuses on no-cost actions these low income customers can take to save energy and reduce their bills. Included in this education is instruction on how to sign up for My Account, which provides them with additional time and money savings tools and opportunities to participate in residential energy efficiency rebate programs.

	Ener	gy S	avings Assi	sta	ance Progr	am T	abl	е 1 - Ехре	ns	es							
			South	err	California	Edi	son										
			Thro	uc	h February	v 201	9										
	Authoriz	zed B	udget [1]	Г	Current N			enses		Year to Da	ite Ex	penses	% of Bu	daet S	Spent YTD		
ESA Program:	Electric	Gas		T		Gas		Total		Electric	Gas		Electric				
Energy Efficiency				Т													
Appliances	\$21,628,600		\$21,628,600	\$	1,192,478		\$	1,192,478	\$	2,139,276		\$ 2,139,276	10%		10%		
Domestic Hot Water	\$ 31,348		\$ 31,348	<u> </u>		_	\$	1,352		2,851		\$ 2,851	9%		9%		
Enclosure	\$ 218,022		\$ 218,022				\$	6,655		14,875		\$ 14,875	7%		7%		
HVAC	\$24,897,305						\$	2,406,685	\$	4,516,053		\$ 4,516,053	18%		18%		
Maintenance	\$ 100,220		\$ 100,220	\$			\$		\$			\$ -	0%		0%		
Lighting	\$ 1,013,054		\$ 1,013,054	\$	671,976		\$	671,976	\$	1,218,221		\$ 1,218,221	120%		120%		
Miscellaneous	\$ 2,631,912		\$ 2,631,912	\$	413,815		\$	413,815	\$	764,055		\$ 764,055	29%		29%		
Customer Enrollment	\$ 4,489,283		\$ 4,489,283	\$			\$	493,690	\$	905,052		\$ 905,052	20%		20%		-
In Home Education	\$ 1,457,578		\$ 1,457,578	\$			\$	139,270		245,315		\$ 245,315	17%		17%		-
Pilot	\$ -		\$ -	\$	7,030.00		\$	7,030	\$	7,030.00		\$ 7,030.00					
Energy Efficiency TOTAL	\$56,467,322		\$56,467,322	\$	5,332,951		\$	5,332,951	\$	9,812,728		\$ 9,812,728	17%		17%		
Training Center	\$ 539,344		\$ 539,344	\$	9,567		\$	9,567	\$	20,904		\$ 20,904	4%		4%		
Inspections	\$ 1,151,406		\$ 1,151,406	\$			\$	38,366	\$	171,818		\$ 171,818	15%		15%		
Marketing and Outreach [3]	\$ 950,000		\$ 950,000	\$	116,001		\$	116,001	\$	116,100		\$ 116,100	12%		12%		
Statewide Marketing Education and Outreach	\$ -		\$ -	\$				,	\$	-		\$ -					
Measurement and Evaluation Studies	\$ 91,250		\$ 91,250	\$	14,901		\$	14,901	\$	58,189		\$ 58,189	64%		64%		
Regulatory Compliance	\$ 478,313		\$ 478,313	\$	38,115		\$	38,115	\$	80,373		\$ 80,373	17%		17%		
General Administration	\$ 3,879,027		\$ 3,879,027	\$	402,704		\$	402,704	\$	713,343		\$ 713,343	18%		18%		
CPUC Energy Division	\$ 60,000		\$ 60,000	\$	-		\$	-	\$	-		\$ -	0%		0%		
TOTAL PROGRAM COSTS [2]	\$ 63,616,662		\$63,616,662	¢	5,952,605		•	5,952,605	•	10,973,455		\$10,973,455	17%		17%		
TOTAL TROOKAM COOTS [2]	\$ 03,010,002	_	unded Outs			_		_ · · ·	Ψ	10,373,433		\$10,973,455	17 /0	<u>'                                     </u>	17 70		
Indirect Costs	_	<del></del>	anaca Gato	\$			\$	91,807	•	172,309		\$ 172,309		1 1			
NGAT Costs		1		1	91,007		Φ	91,007	Þ	172,309		φ 1/2,309					
110/11 00313																	
[1] Reflects the authorized 2019 budget in D.16- \$81,481,677; the total amount of \$63,616,662 exc Update AL 3824-E on January 4, 2019 has not be	ludes the total autening incorporated in	thorize nto the	ed unspent fund January Month	ds c hly	of \$17,865,015 report.	5 capt	ured	in ESA Tabl	e 1 <i>A</i>	A. The recently	autho	orized budget a	approved in	SCE'	s Mid-Cycle		
[2] Financial data for Energy Efficiency total month Evaluation Studies, Regulatory Compliance, Geneutilize unspent funds are not included in the table, [X] Please indicate whether authorized budget incocurred, date of fund-shifting request and related	eral Administration refer to ESA Tabl ludes shifted fund	i, and le 1A. s from	CPUC Energy	Div	ision monthly	and y	ear-t	to-date exper	nses	are obtained	from S	SAP. Expenses	for catego	ries au	uthorized to		
[3] Financial data for Marketing and Outreach inclu			s accounting a	diu	stments in Ma	V											
· ·				,		,	and	may roflect	VT C	A adjustment-							
Note: Any required corrections/adjustments are re	ported herein and	supe	rsede results re	:po	itea in prior m	ONTINS	and	may renect	τιL	aujustments.							

## Energy Savings Assistance Program Table 1A - Expenses Funded From 2009-2016 Unspent ESA Program Funds Southern California Edison Through February 2019

	Authorized Budget [1]					Current Month Expenses							Year to	Date I	Ехре	% of Bu	pent YTD		
ESA Program:		Electric	Gas		Total		Electric		Gas		Total		Electric	Gas		Total	Electric	Gas	Total
Energy Efficiency																			
Additional Regulatory Compliance Costs	\$	93,750		\$	93,750	\$	-			\$	-				\$	-	0%		0%
Leveraging - CSD	\$	1,000,000		\$	1,000,000	\$	-			\$	-	\$	-		\$	-	0%		0%
Climate Zone 13 Central AC and AC related measures	\$	6,666,260		\$	6,666,260	\$	447,859			\$	447,859	\$	775,030		\$	775,030	12%		12%
HE Clothes Washer	\$	3,318,844		\$	3,318,844	\$	-			\$	-	\$	-		\$	-	0%		0%
Multi-Family Common Area Measures	\$	4,500,000		\$	4,500,000	\$	-			\$	-	\$	-		\$	-	0%		0%
Powerstrip Tier II	\$	2,286,161		\$	2,286,161	\$	155,284			\$	155,284		273,548		\$	273,548	12%		12%
															Т				
TOTAL UNSPENT PROGRAM COSTS [2]	\$	17,865,015		\$	17,865,015	\$	603,143			\$	603,143	\$ ^	1,048,578		\$	1,048,578	6%		6%

<sup>[1]</sup> Reflects the authorized 2019 budget for unspent categories (i.e. new ESA program measures and directives) in D.16-11-022 and updated via Resolution E-4885 addressing conforming AL 3585-E and supplemental AL 3585-E.

<sup>[2]</sup> Financial data for monthly and year-to-date expenses for Additional Regulatory Compliance Costs category are obtained from SAP; financial data for monthly and year-to-date expenses for remaining categories are obtained from EMAPS.

ures iances - High Efficiency Clothes Washer																									
ances - High Efficiency Clothes Washer		Quantity			& Expensed Ins Therms [4]	tallation	% of		Quantity	Year-10-D kWh [4]		ed & Expensed In	nstallation	% of	Quantity	Year-To-Date Comple kWh [4] kW [4]	Therms	nsed installation	% of		Quantity	kWh [4]	Therm	cpensed Installation	%
- High Efficiency Clothes Washer	Units	Installed	kWh [4] (Annual)	(Annual)	(Annual)	Expenses [5] (\$)	Expenditure	Units	Installed	(Annual)	(Annual)	[4] (Annual) Exp	penses [5] (\$)	cpenditure Units	Installed	(Annual) (Annual	[4] (Annual)	Expenses [5] (\$) E	kpenditure	Units	Installed		kW [4] [4] (Annual) (Annua	al) Expenses [5] (\$)	
right Efficiency Clothes washer	Fach	(K+S)	(L+T)	(M+U)	(N+V)	(O+W)	0.0%	Fach	0	0	0		60	0.0% Fach		0	0	60	0.0%	Feeb		0	0	60	
erators	Each	2,048	1,206,795	145		\$2,139,276	19.7%	Each	1.685	994.682	120		\$0 \$1,760,199		363	212,113 2	0	\$379,077	3.5%	Each Each	1 859	1,102,733	133	\$1,933,667	
vaves	Each	-	1,200,733	0		\$0	0.0%	Each	0	0	0		\$1,700,133	16.2% Each 0.0% Each	-	0	0	\$0	0.0%	Each	-	1,102,733	0	\$1,355,067	5
estic Hot Water			-				0.0.1						4.5					7.0	0.0.1.			_	-		
Heater Blanket	Home	1	176	0		\$51	0.0%	Home	1	176	0		\$51	0.0% Home	-	0	0	\$0	0.0%	Home	1	176	0	\$51	
low Shower Head	Home	52	8,124	1		\$2,156		Home	48	7,420	1		\$1,952	0.0% Home 0.0% Home	4	704	0	\$204	0.0%	Home	47	7,297	1	\$1,970 \$59	J
Heater Pipe Insulation	Home	4	341	0		\$79	0.0%	Home	4	341	0		\$79		-	0	0	\$0	0.0%	Home	3	257	0		
et Aerator	Home	51	8,952	1		\$566	0.00.00	Home	47	8,252	1		\$527	0.0% Home	4	700	0	\$39	0.0%	Home	45	7,859	1	\$507	
Heater Repair/Replacement ostatic Shower Valve	Each Each	-	0	0		\$0	0.0%	Each Each	0	0	0		\$0	0.0% Each 0.0% Each	-	0	0	\$0	0.0%	Each Each	-	0	0	\$0	1
Combined Showerhead/TSV	Each		0	0		\$0	0.0%	Each	0	0	0		\$0	0.0% Each		0	0 -	\$0	0.0%	Each		0	0	\$0	_
Heat Pump Water Heater	Each	-	0	0		\$0	0.0%	Each	0	0	0		\$0	0.0% Each 0.1% Each 0.0% Each		0	0 -	\$0	0.0%	Each		0	0	\$0	á
Tub Diverter/ Tub Spout	Each	-	0	0		\$0	0.0%	Each	0	0	0		\$0	0.0% Each	-	0	0 -	\$0	0.0%	Each	-	0	0	\$0	j .
Thermostat-controlled Shower Valve	Each		0	0		\$0	0.0%	Each	0	0	0		\$0	0.0% Each	-	0	0 -	\$0	0.0%	Each	-	0	0	\$0	J
sure																									4
ealing / Envelope [1]	Home	112	-14,269	-6	-	\$13,903	0.1%	Home	107	-11,101	-6		\$13,164	0.1% Home	5	-3,168 -	-1	\$739	0.0%	Home	98	-9,517	-6	\$12,381	
ring Insulation	Home Home	- 4	0	0		\$0 \$972	0.0%	Home	0	0	0		\$0 \$972	0.1% Home 0.0% Home 0.0% Home	<del>                                     </del>	0	0	\$0	0.0%	Home Home	- 4	0	0	\$0 \$972	
Tisulation Control of the Control of	rionie		U	U		\$912	0.0%	TOTTLE	'	U	U		φ31 Z	0.0 /6   110/116		U	V	υψ	0.0%	TOTTE	1	U	U U	\$972	
Standing Pilot Conversion	Each	-	0	0		\$0	0.0%	Each	0	0	0		\$n	0.0% Each		0	0	\$0	0.0%	Each		0	0	\$0	5
ace Repair/Replacement	Each	-	0	0		\$0	0.0%	Each	ő	0	Ö		\$0	0.0% Each	-	0	0	\$0	0.0%	Each	-	0	0	\$0	J
n A/C Replacement	Each	79	-23,898	-4		\$75,165	0.7%	Each	54	-16,618	-3		\$52,016	0.5% Each	25	-7,280 -	-1	\$23,149	0.2%	Each	54	-14,733	-2	\$46,503	3
al A/C replacement	Each	756 33	231,456	36		\$3,318,888	30.6%	Each	628	191,593	30		\$2,744,453	25.3% Each	128	39,863	6	\$574,435	5.3%	Each	427	132,206	20	\$1,814,372	2
Pump Replacement	Each	33	33,236	15		\$121,838	1.1%	Each	29	27,935	13		\$106,925	1.0% Each	4	5,301	2	\$14,913	0.1%	Each	31	31,031	14	\$112,194	4
prative Cooler (Replacement)	Each	-	0	0		\$0	0.0%	Each	0	0	0		\$0	0.0% Each	-	0	0	\$0	0.0%	Each	-	0	0	\$0	1
prative Cooler (Installation)	Each Home	1,494 742	888,373 17,152	137		\$1,599,812 \$175,380	14.7% 1.6%	Each Home	1,293 617	768,581 14.870	119		\$1,384,049 \$146,990	12.8% Each 1.4% Home	201 125	119,792 1 2.282	0	\$215,763 \$28,390	2.0%	Each Home	1,280 425	755,574 13.367	117	\$1,351,718 \$105,010	0
Testing and Sealing - Energy Efficient Fan Control	Home	742	17,152	1		\$175,360	0.0%	Home	017	14,670	1		\$140,990	0.0% Home	125	2,202	0	\$20,390	0.0%	Home	425	13,307	0	\$105,010	á –
Prescriptive Duct Sealing	Home		0	0		\$0	0.0%	Home	0	0	0			0.0% Home		0	0		0.0%	Home		0	0	\$0	á
High Efficiency Forced Air Unit (HE FAU)	Home	-	0	0		\$0	0.0%	Home	0	0	Ö			0.0% Home	-	0	0		0.0%	Home	-	ő	ő	\$0	5
A/C Time Delay	Home	-	0	0		\$0	0.0%	Home	0	0	0			0.0% Home	-	0	0		0.0%	Home	-	0	0	\$0	J
enance																									
ace Clean and Tune	Home	-	0	0		\$0	0.0%	Home	0	0	0		\$0	0.0% Home 0.0% Home	-	0	0		0.0%	Home	-	0	0	\$0	J
al A/C Tune up	Home	-	0	0		\$0	0.0%	Home	0	0	0		\$0	0.0% Home	-	0	0		0.0%	Home	-	0	0	\$0	J
ing	Feeb	10	200			6407	0.00/	Feeb	10	200			6407	0.00/			0	60	0.00/	Fash	10	200	0	6407	4
pact Fluorescent Lights (CFL) [7]	Each Each	19	309	0		\$137 \$56	0.0%	Each Each	19	309	0		\$137 \$56	0.0% Each 0.0% Each	- 0	0	0	\$0	0.0%	Each Each	19	309 96	0	\$137 \$56	6
ior Hard wired CFL fixtures [7]	Each		0	0		\$0	0.0%	Each	0	0	0		\$0	0.0% Each	-	0	0	\$0	0.0%	Each	0	0	0	\$0	á
ior Hard wired LED fixtures	Each	41	2,077	0		\$3,819	0.0%	Each	34	1,764	0		\$3,188	0.0% Each	7	313	0	\$631	0.0%	Each	29	1,902	0	\$2,588	3
pancy Sensor	Each	-	0	0		\$0	0.0%	Each	0	0	0		\$0	0.0% Each	-	0	0	\$0	0.0%	Each	-	0	0	\$0	j
Night Lights	Each	-	0	0		\$0	0.0%	Each	0	0	0		\$0	0.0% Each	-	0	0	\$0	0.0%	Each	-	0	0	\$0	j
- LED Diffuse Bulb (60W Replacement)	Each	-	0	0		\$0	0.0%	Each	0	0	0			0.0% Each	-	0	0		0.0%	Each	-	0	0	\$0	
- LED Reflector Bulb - LED Reflector Downlight Retrofit Kits	Each Each	1,773	36,666	4		\$14,793	0.1%	Each	1,576	32,577	4		\$13,156	0.1% Each 0.0% Each	197	4,089	0	\$1,637	0.0%	Each Each	1,702	35,203	4	\$14,256	j
- LED A-Lamps	Each	105,283	4,107,279	490		\$974,538	9.0%	Each	81,733	3,186,978	370		\$754,098	0.0% Each 6.9% Each	23,550	920,301 11	1	\$220,440	2.0%	Each	97,318	3,782,378	450	\$900,093	3
- LED Torchiere	Each	3,510	235,913	27		\$224,878	2.1%	Each	2,879	193,994	22		\$184,492	1.7% Each	631	41,919	5	\$40,385	0.4%	Each	3,313	223,040	26	\$212,228	á
ellaneous		2,212				<del></del>							¥101,100	,.		,		4.0,000						,	
Pumps	Each	233	277,531	87		\$280,837	2.6%	Each	188	222,361	70		\$228,365	2.1% Each	45	55,170 1	7	\$52,472	0.5%	Each	208	248,171	78	\$245,251	
t Power Strips - Tier 1	Each	11,836	-154,979			\$483,217	4.5%	Each	9,040	-118,742			\$369,040	3.4% Each	2,796	-36,237	-5	\$114,177	1.1%	Each	11,499	-153,079	-21	\$469,606	
- Smart Power Strips - Tier 2	Each	4,701	642,854	120		\$273,548	2.5%	Each	3,660	500,093	93		\$212,984	2.0% Each	1,041	142,761 2	27	\$60,564	0.6%	Each	4,372	595,667	110	\$254,482	2
8																									4
omer Enrollment																									_
each & Assessment	Home	12,299	0	0		\$905,052	8.3%	Home	9,619	0	0		\$719,276	6.6% Home	2,680	0	0	\$185,776	1.7%	Home	11.150	0	0	\$811.311	1
me Education	Home	10,706	0	0		\$245,315	2.3%	Home	8,325	0	0		\$190,815	6.6% Home 1.8% Home	2,381	0	0	\$54,500	0.5%	Home	9,732	0	0	\$225,920	J
Savings/Expenditures			7,504,185	1,034		\$10,854,275				6,005,562	827	-	\$8,886,984			1,498,623 20	7 -	\$1,967,291				6,759,935	926 -	\$8,515,332	2
Households Weatherized [2]	Home	112						Home	112					Home	-					Home	98				_
				т т				+			т т									+	-				$\overline{}$
																									4
eholds Treated	Total (K+	S)						First Touche	es					Re-treate	ed Homes/Go-Ba	ks				Aliso Cany	on				
gle Family Households Treated	Home	7,099						Home	5,461					Home	1,638					Home	6,291 2,754				
Iti-family Households Treated	Home	2,793						Home	2,317					Home	476					Home					
bile Homes Treated	Home	947						Home	720					Home	227					Home	876				
Number of Households Treated	Home	10,839						Home	8,498					Home	2,341					Home	9,921				
gible Households to be Treated for PY [3] Households Treated	Home o/.	95,168 11%					-	Home o/	95,168					Home o/	1		-			Home o/					+
ter-Meter Households Treated	% Home	11%						70 Home	1 165		-			Home	276					% Home	1 361				
to motor riouseriolus rieuteu	HOHE	1,441						Home	1,100					rione	210				-	TIOTIE	1,301				+
nvelope and Air Sealing Measures may include outlet c	cover plate	gaskets, attic	access weatherization, w	eatherstrippir	ng - door, caulkir	ng and minor home	e repairs. Minor	•							<u> </u>										-
repairs predominantly are door jamb repair / replacement	ment, door re	epair, and win	dow putty.		-																				
leatherization may consist of attic insulation, attic acces	ess weather	zation, weath	erstripping - door, caulkin	g, & minor ho	ome repairs																				
ased on Resolution E-4885 approving SCE's Authorize	ed CARE ar	nd ESA Progra	ams Conforming AL 3585	-E and Suppl	lemental AL 358	5-E-A filed in comp	pliance with							1 1									1		
1-022.															ļl										4
savings are calculated based on Evergreen Economic	nice "Imno-t	Evaluation of	the 2011 CA Low Incom-	Energy Eff.	ciency Program	Final Penart * *	quet 30, 2012																		
						гнагкероп. Ац	yusi 30, 2013																		
s exclude support costs that are included in Table 1;														1.1									1		

1	A B C D E F G H I J K L M N O  Energy Savings Assistance Program Table 2A  Southern California Edison														
3						rn California igh February									
4					111100	igii i ebiuai j	7 2013								
5				ESA Pro	gram (Sun	nmary)Total					ESA	Program	ı - CSD L	everaging	
6				Year-To-Date	e Completed	& Expensed In	nstallation				Year-To-Da	te Comple	ted & Expe	ensed Installati	ion % of
	Measures	Units	Quantity Installed	kWh [4] (Annual)	kW [4] (Annual)	Therms [4] (Annual)	Expenses (\$)	% of Expenditure		Quantity Installed	kWh [4] (Annual)	kW [4] (Annual)	[4]	Expenses (\$)	Expenditu re
8	Appliances High Efficiency Clothes Washer	Each		_			\$	0.0%							0.0%
	Refrigerators	Each	2,048	1,206,795	145		\$ 2,139,276	19.7%							0.0%
	Microwaves	Each	-	-	-		\$ -	0.0%							0.0%
	Domestic Hot Water Water Heater Blanket	Home	1	176	0		\$ 51	0.0%	Н						0.0%
14	Low Flow Shower Head	Home	52	8,124	1		\$ 2,156	0.0%							0.0%
15 16	Water Heater Pipe Insulation Faucet Aerator	Home Home	51	341 8,952	0		\$ 79 \$ 566	0.0%							0.0%
	Water Heater Repair/Replacement	Each	-	- 0,932	- '		\$ -	0.0%							0.0%
18	Thermostatic Shower Valve	Each	-	-	-		\$ -	0.0%							0.0%
19 20	New - Combined Showerhead/TSV New - Heat Pump Water Heater	Each Each	-	-	-	-	\$ - \$ -	0.0%							0.0%
21	New - Tub Diverter/ Tub Spout	Each	-		-		\$ -	0.0%							0.0%
22	New - Thermostat-controlled Shower Valve Enclosure	Each	-	-	-		\$ -	0.0%	H						0.0%
	Air Sealing / Envelope [1]	Home	112	(14,269)	(6)		\$ 13,903	0.1%	Н						0.0%
25	Caulking	Home					\$ -	0.0%							0.0%
26 27	Attic Insulation  HVAC	Home	1	-	-		\$ 972	0.0%	H						0.0%
28	FAU Standing Pilot Conversion	Each	-	-	-		\$ -	0.0%							0.0%
30	Furnace Repair/Replacement Room A/C Replacement	Each Each	- 79	(23,898)	- (4)		\$ - \$ 75,165	0.0% 0.7%	H	-	-	-	-		0.0%
31	Central A/C replacement	Each	756	231,456	36		\$ 3,318,888	30.6%							0.0%
32	Heat Pump Replacement Evaporative Cooler (Replacement)	Each Each	33	33,236	15		\$ 121,838 \$ -	1.1% 0.0%							0.0%
34	Evaporative Cooler (Installation)	Each	1,494	888,373	137		\$ 1,599,812	14.7%							0.0%
	Duct Testing and Sealing	Home	742	17,152	1		\$ 175,380	1.6%							0.0%
	New - Energy Efficient Fan Control New - Prescriptive Duct Sealing	Home Home	-	-	-		\$ -	0.0%	Н						0.0%
	New - High Efficiency Forced Air Unit (HE FAU)	Home	-	1	-		\$ -	0.0%							0.0%
	New - A/C Time Delay Maintenance	Home	-	-	-		\$ -	0.0%							0.0%
41	Furnace Clean and Tune	Home	-	-	-		\$ -	0.0%							0.0%
42	Central A/C Tune up Lighting	Home	-	-			\$ -	0.0%							0.0%
44	Compact Fluorescent Lights (CFL) [7]	Each	19	309	0		\$ 137	0.0%							0.0%
	Torchiere [7]	Each	1	96	0		\$ 56	0.0%							0.0%
46 47	Exterior Hard wired CFL fixtures [7] Exterior Hard wired LED fixtures	Each Each	- 41	2,077	- 0		\$ - \$ 3,819	0.0%							0.0%
48	Occupancy Sensor	Each	-		-		\$ -	0.0%							0.0%
49 50	LED Night Lights New - LED Diffuse Bulb (60W Replacement)	Each Each	-	-	-		\$ - \$ -	0.0% 0.1%							0.0% 0.0%
51	New - LED Reflector Bulb	Each	1,773	36,666	4		\$ 14,793	0.0%							0.0%
52 53	New - LED Reflector Downlight Retrofit Kits New - LED A-Lamps	Each Each	105,283	4,107,279	490		\$ - \$ 974,538	9.0%							0.0%
54	New - LED Torchiere	Each	3,510	235,913	27		\$ 224,878	2.1%							0.0%
55 56	Miscellaneous Pool Pumps	Each	233	277,531	87		\$ 280,837	2.6%							0.0%
57	Smart Power Strips - Tier 1	Each	11,836	(154,979)	(21)		\$ 483,217	4.5%							0.0%
	New - Smart Power Strips - Tier 2	Each	4,701	642,854	120		\$ 273,548	2.5%							0.0%
59 60	Ancillary Services Commissioning	Home	N/A	N/A	N/A	N/A	N/A	N/A	Н	N/A	N/A	N/A	N/A	N/A	N/A
	Audit	Home	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	N/A	N/A	N/A
62 63	Administration Pilots	Home	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	N/A	N/A	N/A
64															
65 66	Customer Enrollment Outreach & Assessment	Home	12,299				\$ 905,052	8.3%	H					\$ -	0.0%
67	In-Home Education	Home	10,706				\$ 245,315	2.3%						\$ -	0.0%
68 69	Total Savings/Expenditures			7,504,185	1,034		10,854,275				-	-	-	\$ -	0.0%
70				,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	.,,,,,									,	
71 72	Total Households Weatherized [2]	Home	112												
73	Households Treated		Total							CSD MF E	I Buildings T	reated	Total		
74 75	Single Family Households Treated     Multi-family Households Treated	Home	7,099 2,793				-		H	- Multifam	nily		<b> </b>		$\blacksquare$
76	Multi-family Households Treated     Mobile Homes Treated	Home Home	947							- iviuititam	III y	<del>                                     </del>	1		$\vdash$
	Total Number of Households Treated	Home	10,839												
78 79	# Eligible Households to be Treated for PY [3] % of Households Treated	Home %	95,168 11%									1			$\vdash$
80	- Master-Meter Households Treated	Home	1,441												
81	[1] Envelope and Air Sealing Measures may include	de outlet d	over plate ga	skets, attic access wea	therization 4	eatherstrinning	- door, caulking a	nd minor home							$\vdash$
	repairs. Minor home repairs predominantly are do	or jamb re	epair / replace	ment, door repair, and	window putty			minor morne							
	[2] Weatherization may consist of attic insulation, a	attic acce	ss weatheriza	tion, weatherstripping -	door, caulkin	g, & minor hom		A filed in						-	
84	[3] Based on Resolution E-4885 approving SCE's compliance with D.16-11-022.	Authorize	d CARE and	ESA Programs Confort	ning AL 3585	-E and Supplen	nental AL 3585-E-	A filed in							
	[4] All savings are calculated based on Evergreen	Economi	cs "Impact Ev	valuation of the 2011 Ca	A Low Income	Energy Efficie	ncy Program, Fina	al Report."							
	August 30, 2013 [5] Costs exclude support costs that are included in	n Table 1	excludes cos	ts for common area me	easures, refer	to ESA Table 2	B.					1			$\vdash$
87	[6] Data for Aliso Canyon includes "First Touches a	and Re-Tr	eatments".												
88	[7] Expenses for fluorescent lighting reflect installat	ions com	pieted on or b	erore December 31, 20	717 and invoid	cea in 2018.						-			$\vdash$
90	Note: Any required corrections/adjustments are rep	orted he	rein and super	sede results reported i	n prior month	s and may refle	ct YTD adjustmen	ts.							

Energy Savings Assistance Program Table 2B Southern California Edison							
			ifornia Edi bruary 201				
		nrougn Fe	ebruary 201	19			
		Е	SA Progra	m - Multifa	mily Commo	n Area [6]	
			Year-To	-Date Compl	eted & Expens	ed Installation	
Measures	Units	Quantity Installed	kWh [4] (Annual)	kW [4] (Annual)	Therms [4] (Annual)	Expenses (\$)	% of Expenditure
Appliances	Ullits	ilistalleu	(Allilual)	(Allitual)	(Allilual)	Expenses (\$)	Expenditure
High Efficiency Clothes Washer	Each						
Refrigerators Microwaves	Each Each					-	
Microwaves	Luon					1	
Domestic Hot Water Water Heater Blanket	Home						
Low Flow Shower Head	Home						
Water Heater Pipe Insulation Faucet Aerator	Home						
Water Heater Repair/Replacement	Home Each					1	
Thermostatic Shower Valve	Each						
New - Combined Showerhead/TSV New - Heat Pump Water Heater	Each						
New - Tub Diverter/ Tub Spout	Each Each						
New - Thermostat-controlled Shower Valve	Each						
	+	$\vdash$					
Enclosure							
Air Sealing / Envelope [1]	Home						
Caulking Attic Insulation	Home Home	1				<del>                                     </del>	
, and modified	HOME			<b> </b>		<b> </b>	
IIIVAO							
HVAC FAU Standing Pilot Conversion	Each						
Furnace Repair/Replacement	Each						
Room A/C Replacement	Each						
Central A/C replacement Heat Pump Replacement	Each Each					-	
Evaporative Cooler (Installation)	Each						
Duct Testing and Sealing	Home						
New - Energy Efficient Fan Control New - Prescriptive Duct Sealing	Home Home						
New - High Efficiency Forced Air Unit (HE FAU)	Home						
New - A/C Time Delay	Home						
	1					-	
Maintenance							
Furnace Clean and Tune	Home						
Central A/C Tune up	Home					1	
Lighting	Foob						
Occupancy Sensor LED Night Lights	Each Each						
New - LED Diffuse Bulb (60W Replacement)	Each						
New - LED Reflector Bulb  New - LED Reflector Downlight Retrofit Kits	Each					-	
New - LED A-Lamps	Each Each						
Miscellaneous							
Pool Pumps	Each						
Smart Power Strips - Tier 1	Each						
New - Smart Power Strips - Tier 2	Each	1				<del>                                     </del>	
Ancillary Services							
Administration [2] Audit	Home Home	1					
Commissioning [3]	Home						
Pilots							
Customer Enrollment							
Outreach & Assessment	Home					\$ -	
In-Home Education	Home	$\vdash$				\$ -	
Total Savings/Expenditures				-	_	\$ -	
Total Multifamily Buildings Weatherized [5]	-						
Multifamily Buildings Treated	Total						
- Multifamily	+	1					
	1						
70.5							
[1] Envelope and Air Sealing Measures may included minor home repairs. Minor home repairs predomin							, caulking and
[2] Per D.16-11-022 at p.210, the CPUC imposes a							0% for direct
implementation non-incentive costs.						-	
[3] Refers to optimizing the installation of the meas [4] All savings are calculated based on Evergreen					ow Income Fre	ray Efficiency D	rogram Final
Report." August 30, 2013						,	
[5] Weatherization may consist of attic insulation,							
[6] Applicable to Deed-Restricted, government and income eligible based on CPUC income requirement						where 65% of	leriants are
Note: Any required corrections/adjustments are rep	orted her	ein and sune	ersede results	reported in n	rior months and	may reflect VTI	) adjuetmente

# Energy Savings Assistance Program Table 3 Energy Savings and Average Bill Savings per Treated Home/Common Area Southern California Edison

**Through February 2019** 

ESA Program	•	
Annual kWh Savings		2 556 74
Annual Therm Savings		3,556,74
Lifecycle kWh Savings		49 660 03
Lifecycle RWII Savings Lifecycle Therm Savings		48,660,92
Current kWh Rate		0.43
Current Therm Rate		0.13
		4402.0
Average 1st Year Bill Savings / Treated households		\$102.9
Average Lifecycle Bill Savings / Treated Household		\$1,408.8
ESA Program - CSD Leveragin	g	
Annual kWh Savings		
Annual Therm Savings		
Lifecycle kWh Savings		
Lifecycle Therm Savings		
Current kWh Rate	\$	-
Current Therm Rate	\$	-
Average 1st Year Bill Savings / Treated Households	\$	-
Average Lifecycle Bill Savings / Treated Household	\$	-
ESA Program - Multifamily Common	n Area	
Annual kWh Savings		7,504,185
Annual Therm Savings		
Lifecycle kWh Savings		102,898,460
Lifecycle Therm Savings		
Current kWh Rate	\$	0.13
Current Therm Rate		
Average 1st Year Bill Savings / Treated Buildings	\$	90.00
Average Lifecycle Bill Savings / Treated Buildings	\$	1,234.14
0 FOA D		
Summary - ESA Program/CSD Leveraging/ Multifa	imily Comm	on Area
Annual kWh Savings		
Annual kW Savings		
Annual Therm Savings		
Lifecycle kWh Savings		
Lifecycle Therm Savings		
Current kWh Rate	\$	-
Current Therm Rate	\$	-
Average 1st Year Bill Savings / Treated households and Buildings	\$	_
Average Lifecycle Bill Savings / Treated Household and Buildings	\$	-
Note: Any required corrections/adjustments are reported herein and su	nersede results	reported in

RESNO MPERIAL NYO CERN CINGS OS ANGELES MADERA MONO DRANGE RIVERSIDE GANDIEGO GANTA BARBARA	igible Hou ural [1] 0 0 0 0 0 0		0 0 0 0	Households T Rural  0 0 133	<b>Urban</b> 0 0 0	
EI County RI RESNO MPERIAL NYO CERN CINGS OS ANGELES MADERA MONO DRANGE RIVERSIDE SAN BERNARDINO SANDIEGO EANTA BARBARA	ural [1]  0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0	0 0 0 0 0	Rural 0 0 0 0 133	<b>Urban</b> 0 0 0	
EI County RI RESNO MPERIAL NYO CERN CINGS OS ANGELES MADERA MONO DRANGE RIVERSIDE SAN BERNARDINO SANDIEGO EANTA BARBARA	ural [1]  0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0	0 0 0 0 0	Rural 0 0 0 0 133	<b>Urban</b> 0 0 0	
EI County RI RESNO MPERIAL NYO CERN CINGS OS ANGELES MADERA MONO DRANGE RIVERSIDE SAN BERNARDINO SANDIEGO EANTA BARBARA	ural [1]  0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0	0 0 0 0 0	Rural 0 0 0 0 133	<b>Urban</b> 0 0 0	
RESNO MPERIAL NYO CERN CINGS OS ANGELES MADERA MONO DRANGE RIVERSIDE GANDIEGO GANTA BARBARA	ural [1]  0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0	0 0 0 0 0	Rural 0 0 0 0 133	<b>Urban</b> 0 0 0	
RESNO MPERIAL NYO GERN GINGS OS ANGELES MADERA MONO DRANGE RIVERSIDE GANDIEGO GANTA BARBARA	0 0 0 0 0 0	0 0 0 0 0	0 0 0 0 0	0 0 0 0 133	0 0	
MPERIAL NYO ERN INGS OS ANGELES MADERA MONO DRANGE RIVERSIDE SAN BERNARDINO SANDIEGO SANTA BARBARA	0 0 0 0 0 0	0 0 0 0	0 0 0 0	0 0 133	0	
NYO EERN EINGS OS ANGELES MADERA MONO DRANGE EIVERSIDE EAN BERNARDINO EANDIEGO EANTA BARBARA	0 0 0 0 0	0 0 0 0	0 0 0	0 133	0	
CERN CINGS OS ANGELES MADERA MONO DRANGE RIVERSIDE SAN BERNARDINO SANDIEGO EANTA BARBARA	0 0 0 0 0	0 0	0 0	133		
INGS OS ANGELES MADERA MONO DRANGE RIVERSIDE SAN BERNARDINO SANDIEGO SANTA BARBARA	0 0 0 0	0 0 0	0		^	
OS ANGELES MADERA MONO PRANGE RIVERSIDE SAN BERNARDINO SANDIEGO SANTA BARBARA	0 0 0	0	0	20	0	13
MADERA MONO DRANGE RIVERSIDE SAN BERNARDINO SANDIEGO SANTA BARBARA	0 0	0		20	0	
MONO DRANGE RIVERSIDE SAN BERNARDINO SANDIEGO SANTA BARBARA	0				4,463	4,52
RIVERSIDE SAN BERNARDINO SANDIEGO SANTA BARBARA	0	0			0	
RIVERSIDE SAN BERNARDINO SANDIEGO SANTA BARBARA			0	0	0	
SAN BERNARDINO SANDIEGO SANTA BARBARA	0	0	0	0	1,183	1,18
SANDIEGO SANTA BARBARA		0	0	356	1,631	1,98
SANTA BARBARA	0	0	0	414	2,201	2,61
	0	0	0	0	0	
	0	0	0	0	7	
ULARE	0	0	0	144	124	26
UOLUMNE	0	0	0	0	0	
'ENTURA	0	0	0	6	84	9
otal	-	-	-	1,146	9,693	10,839
SA Program - CSI	D Levera	aina				
		33		Households T	reated YTD	
County			l	Rural	Urban	Total
Jounty				rtarar	Olban	Total
otal				0	0	
otai					•	
SA Program - Mu	ltifamily	Common	Nroa			
-SA Flogram - Mu	liliaiiiiy	Common 7	AI Ca	Duildings Tree	tod VTD	
			1	Buildings Trea		T=
ounty				Rural	Urban	Total
						-
				_	_	
otal				0	0	1
1] For IOU low income-i	related and	∟nergy Effic	iency reporting a	nd analysis, the	Goldsmith definit	ion is applied.

Γ

			Through Februa	19 2013			
ESA Progran	n						
			Reaso	n Provided			
	Customer	Customer	Hazardous	Landlord	Household	Unable to	Other
	Unwilling/Decline	Unavailable -	Environment	Refused to	Exceeds	Provide	Infeasible/
	d Program	Scheduling	(unsafe/unclean)	Authorize	Allowable	Required	Ineligible
County	Measures	Conflicts		Participation	Limits	Documentation	
Fresno	0	0	0	Ů	0	0	0
Imperial	0	0	0	_	0	0	0
nyo	0	0	0		0	1	1
Kern	0	0	0		1	2	31
Kings	0	0	0		1	3	23
_os Angeles	1	5	1	126	44	743	2,055
Madera	0	0	0	0	0	0	0
Mono	0	0	0		0	0	0
Orange	0	0	0			125	828
Riverside	6	12	0		22	88	574
San Bernardino	7	16	0	57	24	172	1,115
Sandiego	0	0	0		0	0	0
Santa Barbara	0	0	0	0	1	0	3
Tulare	0	1	0		2	5	221
Tuolumne	0	0	0	_	0	0	0
√entura	0	0	0		7	7	41
Total	14	34	1	324	116	1,146	4,892

			Energy Sa	vings A	ssistance P	rogran					nce Prograi	n Custo	mer Summa	ary		
									California Ed							
ECA Dros				1		1	Ini	rougn	February 20	719						
ESA Prog	raiii T	Gas & E	loctric			Gas Or	als.			Electric	Only			То	tal	
	# of	Gas & E	iectric		# of	Gas Or	шу		# of	Electric	Only		# of	10	lai	
	Household Treated by		(Annual)		Household Treated by		(Annual)	)	Household Treated by		(Annual)		Household Treated by		(Annual)	
Month	Month	Therm	kWh	kW	Month	Therm	kWh	kW	Month	Therm	kWh	kW	Month	Therm	kWh	kW
January									4,490		3,556,742	488	4,490		3,556,742	488
February									10,839		7,504,185	1,034	10,839		7,504,185	1,034
March																
April May			-					1							-	
June													1		1	
July								1								
August																
September																
October																
November																
December																
YTD	-	-	-	-	-	-	-	-	10,839		7,504,185	1,034	10,839		7,504,185	1,034
						L	<u> </u>	ļ								
YTD Total E	nergy Impacts	for all fuel ty	pes should e	qual YTD	energy impact	s that are	e reporte	d every	month Table 2	may raflact V	TD adjustment					
Note: Any re	equired correcti	ons/adjustir	ients are repo	orted nere	n and superse	de resun	з геропе Г	a in pric	or months and i	пау гепест т	1D adjustment	S.				
ECA Duor	TOTAL COD I		~													
ESA Prog	ram - CSD I	_everagin Gas & E				0 0-				Electric	Only			T-	4-1	
		Gas & E	iectric			Gas Or	ııy			Electric	Only			То	tai	
	# of		(Annual)		# of		(Annual)		# of		(Annual)		# of		(Annual)	
Month	Buildings	Therm	kWh	kW		Therm	kWh	l kW	Household	Therm	kWh	kW	Household	Therm	kWh	kW
January	Dananigo				11040011014				11000011010	***************************************			11040011014	***************************************		
February					1											
March																
April																
May																
June																
July																
August			-					1							-	
September October	-		-		<b>-</b>	-		-	<b>-</b>		-				<b>-</b>	
November	<b>†</b>				<del> </del>										1	
December																
YTD	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
	nergy Impacts															
Note: Any re	equired correcti	ons/adjustm	ents are repo	orted herei	in and superse	de result	s reporte	d in pric	or months and	may reflect Y	TD adjustment	S.				
ESA Prog	ram - Multif			a		<u> </u>										
	# 06	Gas & E			# 06	Gas Or			# -5	Electric			# -5	То		
Month	# of Buildings	Therm	(Annual) kWh	kW	# of Buildings	Therm	(Annual) kWh	kW	# of Buildings	Therm	(Annual)	kW	# of Buildings	Therm	(Annual)	kW
January	buildings	Therm	KVVII	KVV	buildings	merm	KVVII	KVV	buildings	merm	KVVII	KVV	buildings	merm	KVVII	KVV
January									<b>+</b>							
February																
March															İ	
April																
May																
June	<b></b>	ļ		ļ	1		ļ	<u> </u>	1		ļ				1	
July				ļ												
August	<del>                                     </del>	<b> </b>	-	<b>}</b>	1	-	<b> </b>	<b>-</b>	1		-					
September October	<del>                                     </del>		<del>                                     </del>	1	1	-	-	<b>!</b>	1		<del>                                     </del>				1	
November	+	<b> </b>	1	1	<del>                                     </del>	<del>                                     </del>	<del>                                     </del>	<del>                                     </del>	ł		<del> </del>				+ +	
December	t	<b> </b>		<del>                                     </del>	t	<b>H</b>	<b> </b>	<del>                                     </del>	1		<del>                                     </del>				<del>                                     </del>	
YTD	-	-	-	-	-	-	-	-	-	-	-	-	_	-	1	n
								1	İ							
YTD Total E	nergy Impacts	for all fuel ty	pes should e	qual YTD	energy impact	s that are	e reported	devery	month Table 2	3.						
Note: Any re	equired correcti	ons/adjustm	ents are repo	orted herei	in and superse	de result	s reporte	d in prid	or months and	nay reflect Y	TD adjustment	S.				

	inergy Savi	ilys Assi		uthern Cal			es lui Filo	is and St	uules			
				Through Fe								
	Authori	zed 2018 F			Month Exp		Expenses	Since Janu	ary 1, 2018	% of Budge	et Expense	t
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Pilots												
Programmable Controllable Thermostat			\$ -			\$ -			\$ -			
Total Pilots	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$
Studies												
Rapid Feedback Research and Analysis			\$ -			\$ -			\$ -			
Low Income Needs Assessment Study			\$ -			\$ -			\$ -			
Load Impact Evaluation Study			\$ -			\$ -			\$ -			
2017 Potential and Goals Study			\$ -	<del> </del>		\$ -			\$ -			
Total Studies	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0			
	75		, , , , , , , , , , , , , , , , , , ,	40	7.	7.0	7.0	<del>_</del>	7.0			
<b>Note:</b> Any required corrections/adjustments may reflect YTD adjustments.	are reported h	erein and s	supersede r	esults reporte	d in prior m	onths and						

<b>Energy Savings Assistance P</b>	rogram Table 7			
Southern California Edison				
Through February 2019				
Measures	Units	Received Refrigerator	Refrigerator due to Less than Six Occupants	
Second Refrigerators	Each			
Measures	Units	Households that Only Received Energy Education [1]		
In-Home Energy Education	Home	673		
Households for My En	oray/My Account	Platform [4]		
Households for My En Opt-Out	Already Enrolled	Opt-In		
7,385	6,270	77		
Note: Any required corrections/adjust months and may reflect YTD adjustment		nerein and supersede res	sults reported in prior	

### CARE Table 1 - CARE Program Expenses Southern California Edison

Throug	h Fe	bruary	2019
--------	------	--------	------

		Authorized Budget				Current M	onth	Ex	penses		Year to Dat	е Ехр	oens	ses[4][5]	% of Bu	dget S	Spent YTD	
CARE Program:		Electric	Gas		Total		Electric	Gas		Total		Electric	Gas		Total	Electric	Gas	Total
Outreach	\$	2,684,843		\$	2,684,843	\$	81,624		\$	81,624	\$	182,108		\$	182,108	7%		7%
Processing / Certification Re-certification	\$	800,000		\$	800,000	\$	(71,544)		\$	(71,544)	\$	90,661		\$	90,661	11%		11%
Post Enrollment Verification	\$	600,000		\$	600,000	\$	41,795		\$	41,795	\$	78,780		\$	78,780	13%		13%
IT Programming	\$	1,500,000		\$	1,500,000	\$	5,180		\$	5,180	\$	7,382		\$	7,382	0%		0%
Cooling Centers	\$	44,562		\$	44,562	\$	-		\$	-	\$	17		\$	17	0%		0%
Pilots/CHANGES Program [1]	\$	525,000		\$	525,000	\$	-		\$	-	\$	-		\$	-	0%		0%
04 11 101		450,000			450.000				•		_					00/		00/
Studies [2]	\$	150,000		\$	150,000	\$	- #24.004		\$	24.004	\$			\$		0% 6%		0%
Regulatory Compliance	\$	1,000,000		\$	1,000,000	_	\$31,094		\$	31,094		\$59,013		\$	59,013	- 7.		6%
General Administration	\$	704,529 140.000		\$	704,529 140.000	Φ.	\$39,661		\$	39,661	Φ.	\$81,436			81,436	12%		12%
CPUC Energy Division	\$ <b>\$</b>	8,148,934		\$	8,148,934	\$	127,811		\$ <b>\$</b>	127,811	\$ <b>\$</b>	499,397		\$ <b>\$</b>	499,397	0% <b>6%</b>		0% 6%
SUBTOTAL MANAGEMENT COSTS [3]	à	0,140,934		Ą	0,140,534	à	121,011		Ą	121,011	Ψ	499,397		- P	455,357	0 76		070
CARE Rate Discount	\$	487,221,423		\$	487,221,423	\$	25,934,287		\$	25,934,287	\$	56,375,457		\$	56,375,457	12%		12%
TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$	495,370,357		\$	495,370,357	\$	26,062,097		\$	26,062,097	\$	56,874,854		\$	56,874,854	11%		11%
Other CARE Rate Benefits						П												
- DWR Bond Charge Exemption						\$	1,942,611		\$	1,942,611	\$	4,284,569		\$	4,284,569			
- CARE PPP Exemption						\$	1,958,059		\$	1,958,059	\$	4,318,641		\$	4,318,641			
- California Solar Initiative Exemption						\$	417,101		\$	417,101	\$	919,947		\$	919,947			
- kWh Surcharge Exemption						\$	-		\$	-	\$	-		\$	-			
Total Other CARE Rate Benefits						\$	4,317,771		\$	4,317,771	\$	9,523,156		\$	9,523,156			
Indirect Costs	H					\$	59,539		\$	59,539	\$	128,524		\$	128,524			
							•					•						
[1] Decision 15-12-047 transitioned from CHA	NC	ES nilot to CU/	, NGE	Sr	rogram and fun	din	a for the effor	t is co	nti	ırad harain								
[2] Deflects the Appual Eligibility Estimates or											oros	and in Manau	rom 0		ad Evaluation			

<sup>[2]</sup> Reflects the Annual Eligibility Estimates prepared by Athens Research on behalf of the utilities. This efforts was formerly referenced in Measurement and Evaluation.

<sup>[3]</sup> Reflects the authorized funding per year in D.16-11-022 and updated via Resolution [E-4885] addressing Conforming AL [3585-E] and Supplemental Conforming AL [3585-E-A].

<sup>[4]</sup> Monthly and year-to-date expenses data was obtained from SAP database. Subtotal Management Costs for 2017 include Cooling Centers total costs.

<sup>[5]</sup> Total costs settled to prior cycle CARE accounting are not addressed in CARE Table 1.

CARE Table 2 - Enrollment, R	ecertification, Attrition, & Penetration
Southern	California Edison
Through	h February 2019

	New Enrollment						Recertification[4]				Att	rition (Drop Offs)	[5]		Enrollment									
		Autom	atic Enrollment		Sel	f-Certificati	on (Incon	ne or Catego	rical)													Total	Estimated	Penetration
	Inter- Utility <sup>1</sup>	Intra- Utility <sup>2</sup>	Leveraging <sup>3</sup>	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)		Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response [6]	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)	CARE Participants	CARE Eligible	Rate % (W/X)
January	3,751	216		3,967	5,159	4,912	5,473	9	15,553	19,520	16,445	13,015	0	29,460	10,416	3	725	10,441	21,585	48,980	-2,065	1,203,474	1,422,225	
February	4,118	231	0	4,349	5,641	3,889	5,200	36	14,766	19,115	13,792	13,096	0	26,888	9,436	26	612	7,205	17,279	46,003	1,836	1,205,310	1,422,225	84.7%
March																								
April																								
May																								
June																								
July																								
August																								
September																								
October																								
November																								
December																								
YTD Total	7,869	447	0	8,316	10,800	8,801	10,673	45	30,319	38,635	30,237	26,111	0	56,348	19,852	29	1,337	17,646	38,864	94,983	-229	1,205,310	1,422,225	84.7%
<sup>1</sup> Enrollments v	ia data sha	aring betw	een the IOUs.																					
<sup>2</sup> Enrollments v	ia data sha	aring betw	een departments	and/or progr	ams within t	he utility.	-																	
3 Enrollmonto	io doto ob	oring with	orograma autoid	the IOI I that							l				1					· · · · · · · · · · · · · · · · · · ·				

<sup>&</sup>lt;sup>3</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.

### **CARE Table 3A - Post-Enrollment Verification Results (Model)** Southern California Edison

**Through February 2019** 

Month	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) [1]	Total Households De-enrolled [2]	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January	1,203,474	5,273	0.44%	0	0	0	0.00%	0.00%
February	1,205,310	43	0.00%	0	0	0	0.00%	0.00%
March								
April								
May								
June								
July								
August								
September								
October								
November								
December								
YTD Total	1,205,310	5,316	0.44%	0	0	0	0.00%	0.00%

<sup>&</sup>lt;sup>[1]</sup> Includes customers verified as over income or who requested to be de-enrolled.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adj

#### **CARE Table 3B Post-Enrollment Verification Results (Electric only High Usage)** Southern California Edison Through February 2019

Month	Total CARE Households Enrolled	Households Requested to Verify <sup>1</sup>	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) <sup>2</sup>	Total Households De-enrolled	% De-enrolled through HUV Post Enrollment Verification	% of Total CARE Households De-enrolled
January	1,203,474	3,126	0.26%	0	7	7	0.22%	0.00%
February	1,205,310	0	0.00%	0	0	0	0	0.00%
March								
April								
May								
June								
July								
August								
September								
October								
November								
December								
YTD Total	1,205,310	3,126	0.26%	0	7	7	0.22%	0.00%

Includes all participants who were selected for high usage verification process. Closed accounts will not be tracked in Ineligible or De-

<sup>&</sup>lt;sup>[2]</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time

<sup>&</sup>lt;sup>2</sup> Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.

<sup>&</sup>lt;sup>3</sup> Verification results are tied to the month initiated and the high usage verification process allows customers 90 days to respond to the verification process. Each utility may have a different de-enrollment date due to billing cycle or other contributing factors.

CARE Table 4 - CARE Self-Certification and Self-Recertification Applications <sup>1</sup>
Southern California Edison

Through February 2019

	iniough robladiy 2010													
	Provided [2]	Received	Approved	Denied [4]	Pending/Never Completed [5]	Duplicates								
Total (Y-T-D)	176,361	138,074	76,215	15,822	28,153	46,037								
Percentage [3]	N/A	100%	55%	11%	N/A	33%								
<sup>1</sup> Includes sub-metere	ed customers.													

Includes number of applications SCE provided for all direct mailing campaigns, customer calls made to the call center, and other outreach methods. Because there are other means by which customers obtain applications which are not counted, this number is only an approximation.

<sup>[3]</sup> Percent of received applications.

CARE Table 5 - Enrollment by County
Southern California Edison
Through February 2019

County	Estimated	Eligible Hou	useholds	Total Ho	ouseholds l	Enrolled	Penetration Rate				
	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total		
Fresno	302	0	302	37	0	37	12%	0%	12%		
Imperial	0	206	206	0	72	72	0%	35%	35%		
Inyo	7	1,886	1,893	0	1,001	1,001	0%	53%	53%		
Kern	13,480	17,682	31,162	8,977	13,965	22,942	67%	79%	74%		
Kings	0	7,652	7,652	0	8,973	8,973	0%	117%	117%		
Los Angeles	578,948	3,661	582,609	505,111	1,539	506,650	87%	42%	87%		
Madera	3	0	3	0	0	0	0%	0%	0%		
Mono	0	2,302	2,302	0	816	816	0%	35%	35%		
Orange	196,110	1	196,111	151,522	0	151,522	77%	0%	77%		
Riverside	101,899	96,883	198,782	79,684	90,433	170,117	78%	93%	86%		
San Bernardino	209,336	41,653	250,989	186,475	36,730	223,205	89%	88%	89%		
San Diego	0	1	1	0	1	1	0%	100%	100%		
Santa Barbara	20,684	0	20,684	9,821	0	9,821	47%	0%	47%		
Tulare	13,794	46,498	60,292	12,153	43,361	55,514	88%	93%	92%		
Ventura	66,621	2,616	69,237	52,850	1,789	54,639	79%	68%	79%		
Total	1,201,185	221,040	1,422,225	1,006,630	198,680	1,205,310	84%	90%	85%		
					•						

# CARE Table 6 - Recertification Results Southern California Edison Through February 2019

January     1,203,474     22,267     1.9%     8,831     836     39.66%       February     1,205,310     17,512     1.5%     2,384     222     13.61%       March     April     Image: Control of the property of th	eholds nrolled F/B)
March April May June	0.07%
April May June	0.02%
May June	
May June	
July	
1001)	
August	
September	
October	
November	
December	
YTD 1,205,310 39,779 3.30% 11,215 1,058 28.19%	0.09%

Excludes count of customers recertified through the probability model.

<sup>&</sup>lt;sup>2</sup> Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.

<sup>&</sup>lt;sup>3</sup> Includes customers who did not respond or who requested to be de-enrolled.

<sup>&</sup>lt;sup>4</sup> Percentage of customers recertified compared to the total participants requested to recertify in that month.

### CARE Table 7 - Capitation Contractors<sup>1</sup> Southern California Edison

**Through February 2019** 

0	(Che	ck one or	ctor Type nore if applic	able)	Total E	inrollments
Contractor [1]	Private	СВО	WMDVBE	LIHEAP	Current	Year-to-Date
ALPHA ENTERPRISES		х			Month -	[2]
APAC SERVICE CENTER	Х				1	3
ARMENIAN RELIEF SOCIETY	Х				-	-
ASIAN AMERICAN DRUG ABUSE PROG	Х				-	-
ASIAN AMERICAN RESOURCE CENTER	X		Х		-	-
ASIAN YOUTH CENTER	Х		-		- 05	-
BEST PARTNERS BETHEL BAPTIST CHURCH	X		+		25	28
BISHOP PAIUTE TRIBE	X		+		_	-
C.O.R. COMM DEVELOPMENT CORP	X		+		_	_
CAREGIVERS VOLUNTEERS ELDERLY		Х			-	-
CHINESE CHRISTIAN HERALD CRUS.	х				-	-
CHINO NEIGHBORHOOD HOUSE		Х			-	-
CITIHOUSING REAL ESTATE SERVIC		Х			-	-
CITY IMPACT	Х				-	-
CITY OF BEAUMONT SENIOR CENTER		Х	Х			-
COMMUNITY HEALTH INITIATIVE of OC (AKA: Volum		Х			-	-
CORONA NORCO FAMILY YMCA DESERT ARC	Х		1			-
DESERT ARC DESERT MANNA MINISTRIES INC	X		+		-	-
DISABLED RESOURCES CTR. INC	Х	Х	Х		-	-
EL CONCILIO DEL CONDADO DE	х	Х	X			-
FAMILY SVC ASSOC OF REDLANDS	X		^		_	_
FOOD SHARE	X		†		-	_
GO THE CALENDAR		Х			-	-
HELP OF OJAI, INC.	Х				-	-
HOUSING AUTHORITY OF KINGS CO	Х		Х		-	-
KERNVILLE UNION SCHOOL DISTRIC	Х				-	-
KINGS COMMUNTITY ACTION ORG	Х				-	-
KINGS CTY COMMISSION ON AGING	Х				-	-
LA COUNTY HOUSING AUTHORITY		Х	-		-	-
LEAGUE OF CALIF HOMEOWNERS  LTSC COMM. DEVEL. CORP	X		+		- 2	- 2
MENIFEE VALLEY CHAMBER	X	Х	+		-	-
MEXICAN AMERICAN OPPORTUNITY		X	Х		_	_
MTN COMM FAM RESOURCE CNTR	Х		<u> </u>		_	2
NEW GREATER CIR. MISSION, INC	X				-	-
NEW HOPE VILLAGE, INC	Х				-	-
NEW HORIZONS CAREGIVERS GROUP		Х			-	-
0000	Х				-	1
OPERATION GRACE	Х				-	-
OUR COMMUNITY WORKS	X				6	7
PACIFIC ISLANDER HLTH (PIHP)	X		1			-
PACIFIC PRIDE FOUNDATION RIVERSIDE DEPT COMM ACTION	Х		· · · · · ·	V	- 2	- 2
SALVATION ARMY SANTA FE SPGS	V	Х	Х	Х		- 2
SALVATION ARMY VISALIA CORPS	X		+		-	-
SANTA ANITA FAMILY SERVICE	X		1		_	_
SENIOR ADVOCATES OF THE DESERT	X		1		-	-
SHARE OUR SELVES	X				-	-
SMILES FOR SENIORS FOUND.	х				-	-
SOUTHEAST CITIES SERVICE CTR.		Х			-	-
SOUTHEAST COMMUNITY DEVELOPMEN	Х				-	-
ST VINCENT DE PAUL		Х	<del>                                     </del>		-	-
THE CAMBODIAN FAMILY	Х		+		-	-
UNITED CAMBODIAN COMMUNITY INC		Х	+		-	-
VICTOR VALLEY COMM SVC COUNCIL VIETNAMESE COMMUNITY OF OC INC	X		+		-	-
VOLUTNEERS OF EAST LOS ANGELES	X		Х		-	-
XFINITI SOLUTIONS. LLC	^	Х	<del>  ^</del>		-	-
Total Enrollments		^	+		36	
rotal Elifoliticity	ı		1		30	40

<sup>[1]</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

Numbers reflect customers that have been placed on the rate YTD. Capitation payments may lag by a month or more depending on when SCE is invoiced by the contractors.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 8 - Households as of Month-End
Southern California Edison
Through February 2019

Month	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change	Total Residential Accounts [1]
January			1,203,474	1,203,474	1,422,225	84.6%	0.0%	4,432,776
February			1,205,310	1,205,310	1,422,225	84.7%	0.0%	4,432,049
March								
April								
May								
June								
July								
August								
September								
October								
November								
December								
YTD			1,205,310	1,205,310	1,422,225	84.7%	0.0%	4,432,049
[1] Data repr	esents total res	sidential electri	c and gas househo	olds. This include	es submetered hous	seholds.		

CARE Program Table 9 - Expenditures for Pilots/CHANGES Program												
Southern California Edison												
Through February 2019												
2018	Au	thorized 2018 Budget	Current Month Expenses		enses Since n. 1, 2018	% of 2018 Budget Expensed						
Pilots												
CHANGES Program	\$	525,000	\$ -	\$	-	0%						
Total	\$	525,000	\$ -	\$	-	0%						

[1] Decision 15-12-047 transitioned from CHANGES pilot to CHANGES program and funding for the effort is captured herein.

#### CARE Table 10 CHANGES One-On-One Customer Assistance Sessions Southern California Edison Reporting Period May 1, 2018, through May 31, 2018

Date <sub>[3]</sub>	CHANGES Participants' self-identified language of preference	Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) <sub>[21</sub>	Description of each contact made with that customer's utility until a solution is reached.	If on CARE, Enter How Initially Enrolled		Number of Enrollment through CHANGES CBOs' Assistance Confirmed by IOU			Customer Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.			Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.			Calls to Dedicated
[3]				#	How Enrolled	CARE	FERA	Medical			Dedicated Toll-Free Number		Dedicate	d Toll-Free Number Used	800 # Recorded by IOU [1]
		r(a)		"	now Emoneu	CARE	FERM	Baseline	"	0 = No	Reason 800 # Not Used	"	0 = No	Reason 800 # Not Used	
2018-05-02	Chinese/Cantonese	Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs	Not applicable	1	Recertification and Verification Processing	0	0	1	1	0	Not Applicable	1	0	Not Applicable	
2018-05-23	Vietnamese	HEAP/LiHeap Application Assistance Educated on Energy Assistance Programs	Not applicable	1	Data Sharing	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-22	Korean	HEAP/LiHeap Application Assistance	Not applicable	1	Data Sharing	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-23	Korean	HEAP/LiHeap Application Assistance	Not applicable	1	Recertification and Verification	0	0	0	1	0	Meeting with client.	0	1	Not Applicable	
2018-05-23	Spanish	HEAP/LiHeap Application Assistance Set Up/Change Payment Plan	Not applicable	1	Internet Enrollments	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-16	Chinese/Cantonese	Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation	Not applicable	1	VRU Enrollments	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-11	Spanish	Medical Baseline Application Assistance Educated on Medical Baseline	Not applicable	1	Internet Enrollments	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-03	Spanish	Educated on CARE/FERA Changes to Account	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	1	1	Not Applicable	
2018-05-15	Vietnamese	HEAP/LiHeap Application Assistance Bill Education Educated on Energy Assistance Programs	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2019 05 02	Canich	Educated on CARE/FERA	Not appliable	1	Conitation Agency					0	Masting with elient	0	0	Not Applicable	
2018-05-02	Spanish	Changes to Account  HEAP/LiHeap Application Assistance	Not applicable	1	Capitation Agency	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-07	Vietnamese	Bill Education Educated on Energy Assistance Programs	Not applicable	1	Special Projects	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-22	Vietnamese	HEAP/LiHeap Application Assistance Bill Education Educated on Energy Assistance Programs	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-04	Spanish	ESAP Application Assistance	Not applicable	1	Internet Enrollments	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-03	English	Set Up/Change Payment Plan	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-18	Chinese/Cantonese	HEAP/LiHeap Application Assistance Educated on Energy Efficiency/ Conservation	Not applicable	1	Call Center	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-10	Samoan	Set Up/Change Payment Plan	Not applicable	0	Not Applicable	0	0	0	1	1	Not Applicable	0	0	Not Applicable	
2018-05-08	English	Set Up/Change Payment Extension HEAP/LiHeap Application Assistance	Not applicable	0	Not Applicable	0	0	0	1	1	Not Applicable	0	0	Not Applicable	
2018-05-14	Vietnamese	Energy Assistance Fund Application	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-22	English	Educated on Energy Efficiency/ Conservation	Not applicable	1	Capitation Agency	0	0	0	1	0	Meeting with client.	1	0	Not Applicable	
1/0/1900	0	Set Up/Change Payment Extension	Not applicable	1	Call Center	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-14	Spanish	Set Up/Change Payment Plan  Changes to Account	Not applicable	1	Call Center	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-16	Spanish Spanish	Set Up/Change Payment Extension	Not applicable  Not applicable	1	Call Center  Capitation Agency	0	0	0	0	1	Not Applicable  Not Applicable	0	0	Not Applicable  Not Applicable	
2018-05-02	Chinese/Cantonese	HEAP/LiHeap Application Assistance Educated on Energy Efficiency/ Conservation	Not applicable	1	Call Center	0	0	0	1	0	Meeting with client.	1	0	Not Applicable	
2018-05-14	Korean	HEAP/LiHeap Application Assistance	Not applicable	0	Not Applicable	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
1/0/1900	0 Korean	HEAP/LiHeap Application Assistance	Not applicable  Not applicable	1	Special Projects Special Projects	0	0	0	0	0	Meeting with client.  Meeting with client.	0	0	Not Applicable  Not Applicable	
2018-05-30	Vietnamese	HEAP/LiHeap Application Assistance	Not applicable	1	Call Center	0	0	0	1	0	Meeting with client.	1	0	Not Applicable	
2018-05-14	Spanish	ESAP Application Assistance	Not applicable	1	Call Center	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-14	Spanish	Medical Baseline Application Assistance Educated on Medical Baseline	Not applicable	1	Call Center	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-15	Chinese/Cantonese	Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	1	0	Not Applicable	
2018-05-18	Spanish	ESAP Application Assistance Educated on CARE/FERA	Not applicable	1	Internet Enrollments	0	0	0	0	1	Not Applicable	0	0	Not Applicable	
2018-05-23	Spanish	ESAP Application Assistance Set Up/Change Payment Extension Set Up/Change Payment Plan	Not applicable	1	Internet Enrollments	0	0	0	0	1	Not Applicable	0	0	Not Applicable	
2018-05-09	Spanish	HEAP/LiHeap Application Assistance	Not applicable	1	Call Center	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-15	Spanish	Set Up/Change Payment Extension Set Up/Change Payment Plan	Not applicable	1	Call Center	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-21	Vietnamese	HEAP/LiHeap Application Assistance	Not applicable	0	Not Applicable	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-25	Spanish	Set Up/Change Payment Plan	Not applicable	1	Call Center	0	0	0	0	1	Not Applicable	0	0	Not Applicable	
2018-05-25	Spanish	ESAP Application Assistance  Changes to Account	Not applicable	1	Capitation Agency	0	0	0	0	1	Not Applicable	0	0	Not Applicable	
2018-05-16	Spanish	ESAP Application Assistance	Not applicable	1	Call Center	0	0	0	0	0	Meeting with client	0	0	Not Applicable	
2018-05-09	Spanish	HEAP/LiHeap Application Assistance	Not applicable	1	Call Center	0	0	1	0	0	Meeting with client.	1	0	Not Applicable	
2018-05-10	Vietnamese	Educated on Avoiding Disconnection Educated on Energy Assistance Programs	Not applicable	1	Data sharing	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-04-30	English	Set Up/Change Payment Plan	Not applicable	1	VRU Enrollments	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-01	Chinese/Cantonese	Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs	Not applicable	0	Not Applicable	0	0	0	1		Not Applicable	0	1	Not Applicable	
2018-05-01	English	HEAP/LiHeap Application Assistance	Not applicable	0	Not Applicable	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-01	English	Changes to Account	Not applicable  Not applicable	1	Special Projects	0	0	0	1	U	aeung with cilent.	0	1	Not Applicable  Not Applicable	
	J				.,					<u> </u>	l				

N/A	menian ntonese nglish panese orean ndarin panish mamese	Reporting Period Ma  Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)  Avoiding Disconnection Avoiding Disconnection Avoiding Disconnection Avoiding Disconnection Avoiding Disconnection Avoiding Disconnection		nia Edison , through J Length <sub>(1)</sub> (Hours)	uly 31, 2018 Sessions Logis Number of Attendees (4)	Description of Information
N/A         Armee           N/A         Canto           N/A         Engl           N/A         Japan           N/A         Kore           N/A         Mand           N/A         Vietna           N/A         Canto           N/A         Engl           N/A         Mand           N/A         Span           N/A         Vietna           N/A         Canto           N/A         Canto           N/A         Canto           N/A         Span           N/A         Canto           N/A	menian ntonese nglish panese orean ndarin panish mamese	Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)  Avoiding Disconnection Avoiding Disconnection Avoiding Disconnection Avoiding Disconnection Avoiding Disconnection Avoiding Disconnection	Sessions  6 1		Number of	Description of Information
N/A Canton N/A Engl N/A Japan N/A Mand N/A Span N/A Vietnan N/A Span N/A Mand N/A Span N/A Canton N/A Engl N/A Mand N/A Span N/A Wietnan N/A Span N/A Wietnan N/A Canton N/A Canton N/A Canton N/A Engl N/A Canton N/A Canton N/A Engl N/A Canton N/A Canton N/A Span N/A Canton N/A Span N/A Canton N/A Span N/A Canton N/A Span N/A Canton N/A Span N/A Canton N/A Span N/A Canton N/A Span N/A Canton N/A Canton N/A Canton N/A Canton N/A Taga N/A Vietnan N/A Canton N/A Canton N/A Canton N/A Taga N/A Vietnan N/A Canton	ntonese nglish panese orean ndarin panish mamese	Avoiding Disconnection Avoiding Disconnection Avoiding Disconnection Avoiding Disconnection	1			Literature Provided
N/A Engl N/A Japan N/A Kore N/A Mand N/A Span N/A Vietnal N/A Engl N/A Japan N/A Ganto N/A Engl N/A Ganto N/A Span N/A Wietnal N/A Span N/A Wietnal N/A Canto N/A Engl N/A Canto N/A Engl N/A Canto N/A Engl N/A Ganto N/A Span N/A Canto N/A Canto N/A Engl N/A Canto N/A Engl N/A Canto N/A Engl N/A Canto N/A Engl N/A Canto N/A Engl N/A Canto N/A Span N/A Canto N/A Span N/A Canto N/A Engl N/A Mand N/A Span N/A Canto N/A Span N/A Canto N/A Engl N/A Mand N/A Span N/A Canto N/A Span N/A Canto N/A Engl N/A Mand N/A Span N/A Canto N/A Canto N/A Taga N/A Canto N/A Taga N/A Canto N/A Taga N/A Canto N/A Engl N/A Taga N/A Canto N/A Engl N/A Canto N/A Engl N/A Taga N/A Canto	nglish Danese Orean Indarin Danish Inamese	Avoiding Disconnection Avoiding Disconnection Avoiding Disconnection		0.5	42	N/A
N/A Japan N/A Kore N/A Mand N/A Span N/A Vietna N/A Canto N/A Engl N/A Mand N/A Span N/A Wietna N/A Ganto N/A Fangl N/A Canto N/A Canto N/A Canto N/A Canto N/A Fangl N/A Canto N/A Fangl N/A Canto	oanese orean indarin oanish mamese	Avoiding Disconnection Avoiding Disconnection	2	0.5	17	N/A
N/A Kore N/A Mand N/A Span N/A Vietnan N/A Canton N/A Engl N/A Mand N/A Span N/A Kore N/A Mand N/A Span N/A Vietnan N/A Canton N/A Engl N/A Canton N/A Fangl N/A Kore N/A Mand N/A Span N/A Canton N/A Canton N/A Fangl N/A Canton N/A Canton N/A Canton N/A Canton N/A Canton N/A Canton N/A Canton N/A Canton N/A Canton N/A Canton N/A Span N/A Canton N/A Taga N/A Mand N/A Taga N/A Mand N/A Taga N/A Canton	orean indarin panish mamese	Avoiding Disconnection		0.5	8	N/A
N/A Mand N/A Span N/A Vietna: N/A Canto: N/A Engl N/A Japan N/A Mand N/A Span N/A Wietna: N/A Canto: N/A Canto: N/A Fingl N/A Canto: N/A Canto: N/A Mand N/A Span N/A Wietna: N/A Mand N/A Span N/A Canto: N/A Fingl N/A Canto: N/A Canto: N/A Canto: N/A Canto: N/A Fingl N/A Canto: N/A Cant	ndarin panish mamese		1	0.5	1	N/A
N/A Span N/A Vietnai N/A Cantoi N/A Engl N/A Japan N/A Kore N/A Mand N/A Span N/A Vietnai N/A Cantoi N/A Cantoi N/A Cantoi N/A Fingl N/A Kore N/A Mand N/A Span N/A Cantoi N/A Fingl N/A Cantoi N/A Fingl N/A Cantoi N/A Cantoi N/A Fingl N/A Cantoi N/A Cantoi N/A Cantoi N/A Cantoi N/A Fingl N/A Mand N/A Span N/A Cantoi N/A Engl N/A Mand N/A Span N/A Cantoi N/A Fingl N/A Mand N/A Taga N/A Vietnai N/A Armei N/A Cantoi N/A Fingl N/A Mand N/A Taga N/A Cantoi	namese	A ! d' D'	1	0.5	16	N/A
N/A Vietna:  N/A Canto:  N/A Engl  N/A Japan  N/A Kore  N/A Mand  N/A Span  N/A Canto:  N/A Canto:  N/A Canto:  N/A Fingl  N/A Kore  N/A Canto:  N/A Engl  N/A Span  N/A Span  N/A Canto:  N/A Fingl  N/A Canto:  N/A Ganto:  N/A Canto:  N/A Span  N/A Canto:  N/	namese	Avoiding Disconnection Avoiding Disconnection	1	0.5 0.5	<u>4</u> 2	N/A N/A
N/A Canton N/A Engl N/A Japan N/A Kore N/A Mand N/A Span N/A Vietnan N/A Canton N/A Canton N/A Taga N/A Canton N/A Engl N/A Canton N/A Span N/A Taga N/A Canton N/A Engl N/A Canton N/A Canton N/A Canton N/A Canton N/A Canton N/A Canton N/A Canton N/A Canton N/A Canton N/A Canton N/A Span N/A Canton N/A Taga N/A Vietnan N/A Arale N/A Arale N/A Canton N/A Canton N/A Taga N/A Canton		Avoiding Disconnection	2	0.5	31	N/A N/A
N/A Japan N/A Kore N/A Mand N/A Vietna N/A Canto N/A Engl N/A Kore N/A Mand N/A Span N/A Wietna N/A Canto N/A Engl N/A Mand N/A Span N/A Canto N/A Engl N/A Canto N/A Engl N/A Canto N/A Engl N/A Canto N/A Engl N/A Mand N/A Span N/A Canto N/A Engl N/A Mand N/A Span N/A Canto N/A Engl N/A Mand N/A Span N/A Canto N/A Engl N/A Mand N/A Span N/A Canto N/A Span N/A Canto N/A Span N/A Canto N/A Span N/A Canto N/A Span N/A Canto N/A Taga N/A Vietna N/A Arale N/A Arale N/A Canto N/A Canto N/A Engl N/A Mand N/A Taga N/A Vietna N/A Canto		CARE/FERA and Other Assistance Programs	1	0.5	1	N/A
N/A Kore N/A Mand N/A Span N/A Vietnai N/A Cantoi N/A Engl N/A Kore N/A Mand N/A Span N/A Taga N/A Vietnai N/A Cantoi N/A Gantoi N/A Fangl N/A Mand N/A Span N/A Cantoi N/A Engl N/A Mand N/A Span N/A Cantoi N/A Engl N/A Mand N/A Span N/A Cantoi N/A Engl N/A Mand N/A Span N/A Cantoi N/A Span	nglish	CARE/FERA and Other Assistance Programs	8	0.5	29	N/A
N/A Span N/A Canto N/A Span N/A Canto N/A Engl N/A Mand N/A Span N/A Wietna N/A Span N/A Taga N/A Vietna N/A Canto N/A Engl N/A Canto N/A Engl N/A Mand N/A Span N/A Cambo N/A Engl N/A Mand N/A Span N/A Cambo N/A Engl N/A Mand N/A Span N/A Canto N/A Span N/A Span N/A Canto N/A Span N/A Span N/A Span N/A Span N/A Span N/A Span N/A Span N/A Span N/A Span N/A Canto N/A Span N/A Canto N/A Taga N/A Vietna N/A Arale N/A Arale N/A Canto N/A Fagl N/A Canto N/A Fagl N/A Canto N/A Canto N/A Canto N/A Canto N/A Canto	oanese	CARE/FERA and Other Assistance Program	1	0.5	1	N/A
N/A Span  N/A Vietna:  N/A Canto:  N/A Engl  N/A Mand  N/A Span  N/A Vietna:  N/A Vietna:  N/A Arme:  N/A Canto:  N/A Canto:  N/A Engl  N/A Mand  N/A Span  N/A Cambo:  N/A Engl  N/A Mand  N/A Span  N/A Canto:  N/A Engl  N/A Mand  N/A Span  N/A Canto:  N/A Fangl  N/A Mand  N/A Span  N/A Canto:  N/A Span  N/A Canto:  N/A Taga  N/A Canto:  N/A Taga  N/A Mand  N/A Taga  N/A Vietna:  N/A Arael  N/A Arael  N/A Arael  N/A Canto:  N/A Arael  N/A Canto:	orean	CARE/FERA and Other Assistance Programs	4	0.5	157	N/A
N/A Vietna:  N/A Canto:  N/A Engl  N/A Mand  N/A Span  N/A Vietna:  N/A Canto:  N/A Arme:  N/A Canto:  N/A Canto:  N/A Engl  N/A Mand  N/A Span  N/A Cambo:  N/A Engl  N/A Mand  N/A Span  N/A Canto:  N/A Engl  N/A Mand  N/A Span  N/A Canto:  N/A Fangl  N/A Mand  N/A Span  N/A Canto:  N/A Canto:  N/A Canto:  N/A Fangl  N/A Mand  N/A Span  N/A Canto:  N/A Canto:  N/A Taga  N/A Vietna:  N/A Arale  N/A Arale  N/A Canto:	ndarin	CARE/FERA and Other Assistance Programs	3	0.5	6	N/A
N/A Armei N/A Cantoi N/A Engl N/A Kore N/A Mand N/A Span N/A Vietnai N/A Cantoi N/A Engl N/A Mand N/A Span N/A Cambo N/A Engl N/A Mand N/A Span N/A Cambo N/A Engl N/A Mand N/A Span N/A Cantoi N/A Engl N/A Mand N/A Span N/A Cantoi N/A Span N/A Cantoi N/A Fangl N/A Mand N/A Span N/A Cantoi N/A Engl N/A Mand N/A Taga N/A Vietnai N/A Aral N/A Aral N/A Arae N/A Cantoi N/A Engl	anish	CARE/FERA and Other Assistance Programs	8	0.5	64	N/A
N/A Engl N/A Wietna: N/A Vietna: N/A Canto: N/A Vietna: N/A Canto: N/A Engl N/A Mand N/A Span N/A Canto: N/A Engl N/A Mand N/A Span N/A Cambo N/A Engl N/A Mand N/A Span N/A Canto: N/A Fangl N/A Mand N/A Span N/A Canto: N/A Fangl N/A Canto: N/A Fangl N/A Mand N/A Span N/A Canto: N/A Engl N/A Mand N/A Taga N/A Vietna: N/A Arale N/A Arale N/A Canto: N/A Engl	namese	CARE/FERA and Other Assistance Program	2	0.5	31	N/A
N/A Engl N/A Kore N/A Mand N/A Span N/A Vietnal N/A Cantol N/A Engl N/A Mand N/A Span N/A Cambo N/A Engl N/A Mand N/A Span N/A Cambo N/A Engl N/A Mand N/A Span N/A Cantol N/A Span N/A Cantol N/A Span N/A Cantol N/A Span N/A Cantol N/A Aral N/A Aral N/A Aral N/A Arae N/A Cantol N/A Engl N/A Mand N/A Taga N/A Vietnal N/A Arae N/A Cantol N/A Arae N/A Cantol N/A Engl N/A Arae N/A Cantol N/A Cantol N/A Cantol N/A Cantol N/A Cantol N/A Cantol N/A Cantol N/A Cantol	menian	Electric and Natural Gas Safety	6	0.5	46	N/A
N/A Kore  N/A Mand  N/A Span  N/A Vietnal  N/A Cantoi  N/A Engl  N/A Mand  N/A Span  N/A Cambo  N/A Engl  N/A Mand  N/A Span  N/A Cantoi  N/A Engl  N/A Mand  N/A Span  N/A Span  N/A Cantoi  N/A Span  N/A Span  N/A Span  N/A Span  N/A Cantoi  N/A Taga  N/A Mand  N/A Taga  N/A Vietnal  N/A Aral  N/A Aral  N/A Cantoi  N/A Engl	ntonese	Electric and Natural Gas Safety	2	0.5	24	N/A
N/A Span  N/A Vietnat  N/A Cantor  N/A Engl  N/A Span  N/A Span  N/A Cambor  N/A Engl  N/A Mand  N/A Span  N/A Cambor  N/A Engl  N/A Mand  N/A Span  N/A Cantor  N/A Aral  N/A Aral  N/A Arae  N/A Cantor	nglish	Electric and Natural Gas Safety	5	0.5	18	N/A
N/A Span  N/A Vietnat  N/A Armet  N/A Cantot  N/A Engl  N/A Span  N/A Cantot  N/A Araga  N/A Vietnat  N/A Araga  N/A Cantot	orean	Electric and Natural Gas Safety	1	0.5	8	N/A
N/A         Taga           N/A         Vietna           N/A         Armee           N/A         Cantoo           N/A         Engl           N/A         Mand           N/A         Span           N/A         Engl           N/A         Mand           N/A         Span           N/A         Span           N/A         Span           N/A         Cantoo           N/A         Mand           N/A         Mand           N/A         Taga           N/A         Vietna           N/A         Aral           N/A         Cantoo           N/A         Engl	ndarin	Electric and Natural Gas Safety	3	0.5	7	N/A
N/A Vietna:  N/A Armei  N/A Cantoi  N/A Engl  N/A Mand  N/A Span  N/A Cambo  N/A Mand  N/A Span  N/A Mand  N/A Span  N/A Span  N/A Span  N/A Span  N/A Cattoi  N/A Mand  N/A Taga  N/A Vietna:  N/A Armei  N/A Armei  N/A Cantoi  N/A Engl  N/A Mand  N/A Taga  N/A Cantoi  N/A Fagan  N/A Cantoi  N/A Armei  N/A Armei  N/A Cantoi  N/A Cantoi  N/A Cantoi  N/A Cantoi  N/A Cantoi  N/A Cantoi	anish	Electric and Natural Gas Safety	6	0.5	46	N/A
N/A Armen N/A Canton N/A Engl N/A Mand N/A Span N/A Cambo N/A Engl N/A Mand N/A Span N/A Span N/A Span N/A Span N/A Span N/A Span N/A Canton N/A Taga N/A Vietna N/A Armen N/A Armen N/A Canton N/A Taga N/A Vietna N/A Armen N/A Armen N/A Canton N/A Engl N/A Faga N/A Faga N/A Faga N/A Faga N/A Faga N/A Faga N/A Faga N/A Faga N/A Faga N/A Armen N/A Armen N/A Canton N/A Engl	agalog	Electric and Natural Gas Safety	3	0.5	26	N/A
N/A         Canton           N/A         Engl           N/A         Mand           N/A         Span           N/A         Cambo           N/A         Engl           N/A         Mand           N/A         Span           N/A         Span           N/A         Canton           N/A         Engl           N/A         Mand           N/A         Taga           N/A         Vietna           N/A         Aral           N/A         Arane           N/A         Canton           N/A         Engl	namese	Electric and Natural Gas Safety	1	0.5	8	N/A
N/A         Engl Mand           N/A         Mand           N/A         Span           N/A         Cambo           N/A         Engl           N/A         Mand           N/A         Span           N/A         Span           N/A         Canto           N/A         Engl           N/A         Mand           N/A         Taga           N/A         Vietna           N/A         Aral           N/A         Arane           N/A         Canto           N/A         Engl	nenian itonese	Energy Conservation Energy Conservation	6 2	0.5 0.5	37 23	N/A N/A
N/A         Span           N/A         Cambo           N/A         Engl           N/A         Mand           N/A         Span           N/A         Span           N/A         Canto           N/A         Engl           N/A         Mand           N/A         Taga           N/A         Vietna           N/A         Aral           N/A         Armen           N/A         Canto           N/A         Engl	nglish	Energy Conservation	2	0.5	7	N/A
N/A         Cambo           N/A         Engl           N/A         Mand           N/A         Span           N/A         Span           N/A         Canto           N/A         Engl           N/A         Mand           N/A         Taga           N/A         Vietna           N/A         Aral           N/A         Arme           N/A         Canto           N/A         Engl	ndarin	Energy Conservation	3	0.5	10	N/A
N/A         Engl Mand           N/A         Mand           N/A         Span           N/A         Span           N/A         Canto           N/A         Engl           N/A         Mand           N/A         Taga           N/A         Vietna           N/A         Aral           N/A         Armen           N/A         Canto           N/A         Engl	anish	Energy Conservation	3	0.5	15	N/A
N/A         Mand           N/A         Span           N/A         Span           N/A         Canto           N/A         Engl           N/A         Mand           N/A         Taga           N/A         Vietna           N/A         Aral           N/A         Armen           N/A         Canto           N/A         Engl		Gas Aggregation	1	0.5	8	Gas Aggregation Handout
N/A         Span           N/A         Span           N/A         Canto           N/A         Engl           N/A         Mand           N/A         Taga           N/A         Vietna           N/A         Aral           N/A         Armen           N/A         Canto           N/A         Engl	0	Gas Aggregation	1	0.5	2	Gas Aggregation Handout
N/A         Span           N/A         Canto           N/A         Engl           N/A         Mand           N/A         Taga           N/A         Vietna           N/A         Aral           N/A         Armen           N/A         Canto           N/A         Engl		Gas Aggregation Gas Aggregation	3	0.5 0.5	32	Gas Aggregation Handout Gas Aggregation Handout
N/A Canton N/A Engl N/A Mand N/A Taga N/A Vietna N/A Aral N/A Arme N/A Canton N/A Engl		High Energy Use	1	0.5	18	High Use Handout
N/A         Engl           N/A         Mand           N/A         Taga           N/A         Vietna           N/A         Aral           N/A         Armer           N/A         Cantor           N/A         Engl	ntonese	Level Pay Plan	1	0.5	14	N/A
N/A         Mand           N/A         Taga           N/A         Vietna           N/A         Aral           N/A         Armer           N/A         Cantor           N/A         Engl	nglish	Level Pay Plan	1	0.5	7	N/A
N/A Vietna N/A Aral N/A Arme N/A Canto N/A Engl	ndarin	Level Pay Plan	1	0.5	3	N/A
N/A         Arab           N/A         Armer           N/A         Canto           N/A         Engl	agalog	Level Pay Plan	1	0.5	8	N/A
N/A Armer N/A Canton N/A Engl	namese	Level Pay Plan	1	0.5	17	N/A
N/A Canto	rabic	Understanding Your Bill	1	0.5	5	N/A
N/A Engl		Understanding Your Bill Understanding Your Bill	2	0.5 0.5	7 15	N/A
, ,		Understanding Your Bill Understanding Your Bill	3	0.5	10	N/A N/A
	oanese	Understanding Your Bill	2	0.5	17	N/A N/A
	orean	Understanding Your Bill	3	0.5	25	N/A
	ndarin	Understanding Your Bill	2	0.5	4	N/A
	anish	Understanding Your Bill	5	0.5	55	N/A
N/A Taga	agalog	Understanding Your Bill	2	0.5	26	N/A
N/A Vietna	namese	Understanding Your Bill	2	0.5	35	N/A
Current uarter Total			120		994	
ear-to-Date			1330		12690	

<sup>[1]</sup> Contractor states all sessions at least 30 minutes

<sup>[2]</sup> This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original versions in order to have a more consistent appearance and format with existing SCE tables.

<sup>[3]</sup> The numbers provided by the CHANGES contractor are for SCE and SoCal Gas combined, due to the combined service territory.